

HunterDouglas

PLATINUM™ TECHNOLOGY



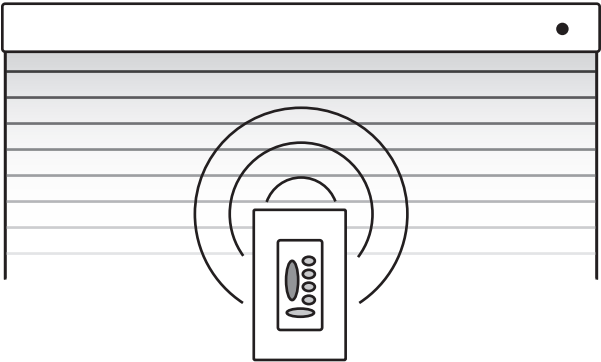
Wireless Wall Switch Guide

for PowerRise®, PowerGlide®, and PowerTilt™ Systems

Control Like Never Before

This guide shows you how to set up and operate Hunter Douglas motorized products using the Platinum™ Technology wireless wall switch. The wireless wall switch uses radio control for normal operation, but uses an infrared (IR) signal for some setup tasks.

Method of Operation



Radio Control

- No aiming necessary (like a garage-door opener)
- Control window coverings individually or in groups

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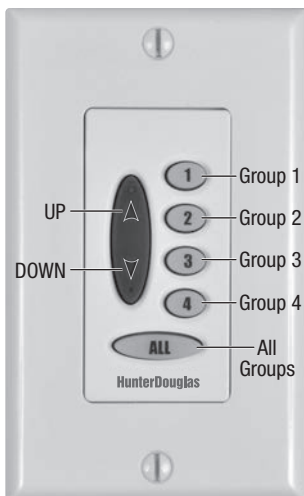
Getting Started

**Install batteries
in the Platinum™
wireless wall
switch.**

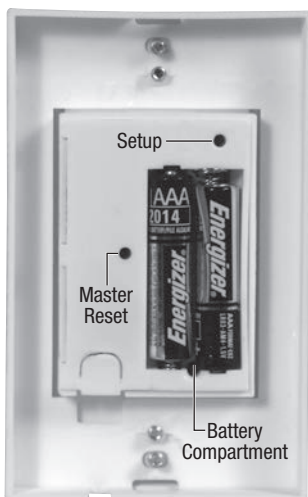


Platinum Wireless Wall Switch

Front



Back

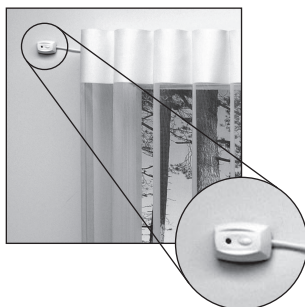
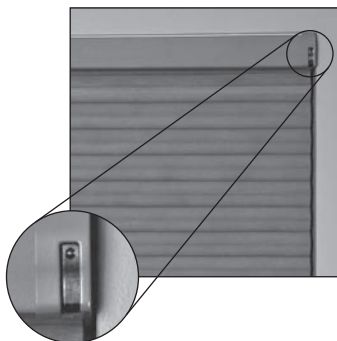


This guide is intended for use with Hunter Douglas Platinum Technology products manufactured after September 2012. For products manufactured before this date, please contact your dealer or call our Customer Information Center at 1-888-501-8364.

Sensor Eye Locations

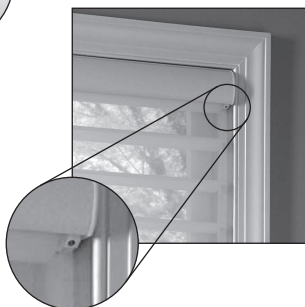
Sensor eyes can be found in the following locations (depending on product and installation options chosen):

In the Headrail



On a Satellite Eye

Below the Headrail



NOTE: The manual control button, used for operating a window covering without a wireless wall switch, is usually adjacent to the sensor eye.

Radio Control

Getting Started

Radio control gives you the ability to control individual window coverings or multiple window coverings at the same time, even if they are in another room.



Group Assignment

To use the wireless wall switch, each window covering must first be assigned to a group. (A window covering can be a member of more than one group.)

NOTE: If your wall switch has already been set up, skip to “Basic Operation” on page 5.

There are four unique assignable groups to use. A group can be a single window covering or multiple window coverings.

Before beginning, think about how you will group your window coverings. For example, you might create a group for all window coverings in a single room or a group for all window coverings on one wall. You can use the “Group Assignment Worksheet” on page 21 to help you plan.

NOTE: Hunter Douglas recommends that only similar window coverings be included in a group (e.g., Duette® honeycomb shades assigned to Group 1 and Silhouette® window shadings assigned to Group 3) because of differences in product features and operation.

NOTE: The Platinum™ wireless wall switch will not operate PowerRise®, PowerGlide®, or PowerTilt™ systems manufactured before September 2007.

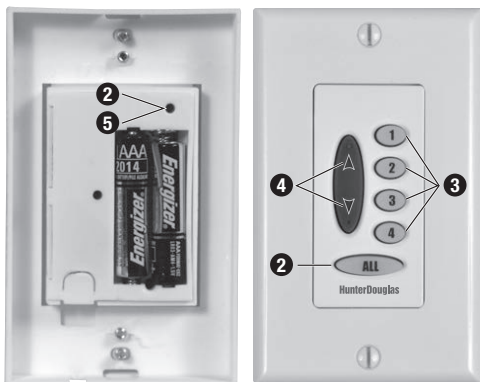
Radio Control



Group Addition or Removal

Before you begin, operate the window covering using the manual control button to make sure that it is working properly.

TIP: Move the wireless wall switch as close as possible (2"–3") to the sensor eye when assigning groups.

1. Remove the back cover of the wireless wall switch.
2. With a paperclip, press and release the recessed SETUP button on the back of the switch. The ALL button on the front of the wall switch flashes green for approximately 30 seconds.



3. While the ALL button is flashing green, press the group button for the group to which you plan to assign the window covering.
4. Point the top of the wall switch at the sensor eye of the window covering and press the UP  button to add the window covering to the group or the DOWN  button to remove the window covering from the group. The window covering moves slightly (or “jogs”) to indicate that it has been added to or removed from the group.
5. Exit setup mode by pressing and releasing the SETUP button a second time. The wall switch saves any changes made and the ALL button stops flashing.
6. Replace the wall switch in its mounting place.

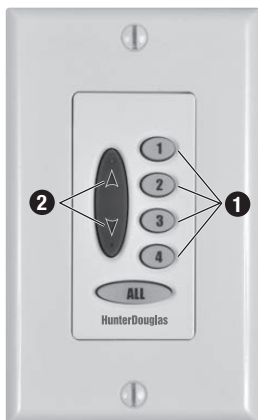


Radio Control

Basic Operation

Operating your window coverings using the wireless wall switch allows you to control multiple window coverings at the same time from a central location.

1. Press the group button assigned to the window coverings.
2. Press the UP ▲ button to open the window covering or the DOWN ▼ button to close the window covering.



Operation Notes

- If you do not press a group button, the wall switch defaults to controlling the last group chosen.
- The wall switch can control multiple groups at the same time by pressing multiple group buttons before pressing UP ▲ or DOWN ▼.
- To stop a window covering while it is moving, press the assigned group button, then press the opposite ▲ or ▼ button.
- To operate all window coverings assigned to the wall switch, press the ALL button before pressing UP ▲ or DOWN ▼.
- Operational distances using radio control may vary depending on common household construction differences.

Brand-Specific Features

For more information about the features of your specific window covering, see the appropriate brand section on pages 10–16.

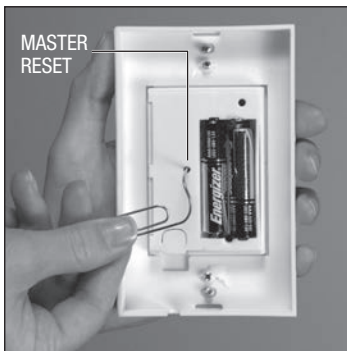
Radio Control

Setting Up a Duplicate Wall Switch

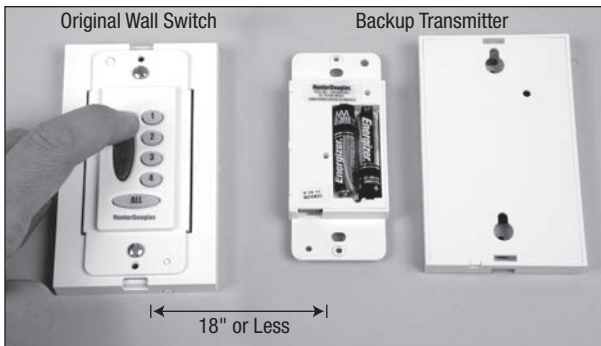
If you want a backup for your primary wireless wall switch or remote, you can quickly duplicate the current transmitter. When this procedure is complete, any change made with any of the transmitters also affects the operation of the other wireless wall switches and remotes. Follow this procedure:

1. Mark the original transmitter.
2. Remove the back cover from the duplicate wall switch.

3. With a paperclip, press and hold the recessed MASTER RESET button on the backup wall switch for approximately 10 seconds. All of the group buttons on the front of the wall switch start flashing green.



4. Place the marked original wall switch (or remote) within 18" of the backup wall switch and press the UP ▲ button on the marked original. The group buttons on the backup wall switch stop flashing.



5. Replace the back cover on the duplicate wall switch. It is now ready for use.

Installation

The Platinum™ wireless wall switch can be installed either as a surface mount or a flush mount.



Surface Mount



Flush Mount

Installing the Platinum Wireless Wall Switch as a Surface Mount

1. Remove the back cover from the switch.
2. Use the mounting screws supplied with the switch to secure the back cover to the wall.
3. Place the switch assembly over the back cover, top first.
4. Press the bottom edge of the switch assembly over the bottom of the back cover until the bottom locking tab is secure.
5. Install the faceplate over the switch assembly.

Installing the Platinum Wireless Wall Switch as a Flush Mount

The Platinum wireless wall switch fits standard electrical mounting boxes. Use a low voltage electrical retrofit ring or electrical junction box for installation. Check local electrical codes for proper installation.

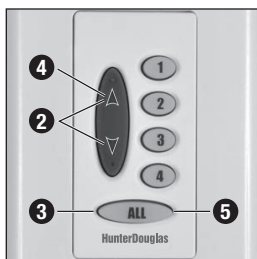
Intermediate Stops

This section includes information on intermediate stops for PowerRise® and PowerGlide® products. The PowerTilt™ system for horizontal blinds does not offer the intermediate stop feature.

Setting Intermediate Stops

An intermediate stop allows a window covering to be preset so that it will stop at the same “intermediate” position each time it is opened or closed. This is useful to consistently align the opening height of multiple window coverings, as well as to align the opening height to a mullion or other architectural feature.

1. Remove the wall switch from its mounting place.
2. Open and close the window covering fully, then adjust it to the desired position.
3. Press and hold the ALL button for 6 seconds. (The ALL button starts flashing green.)
4. Point the top of the switch at the sensor eye and press the UP ▲ button to set the intermediate stop. The window covering moves slightly (or “jogs”) to indicate that the stop has been added.
5. Press the ALL button to save the stop; the button stops flashing.
6. Return the wall switch to its mounting place.



NOTE: One intermediate stop can be set for each window covering. If you set a new intermediate stop, it replaces the previous stop.

NOTE: Reset the window covering to clear the intermediate stop. See “Resetting a Window Covering” on page 20.

Express Mode

Express Mode

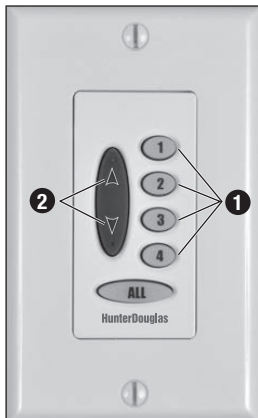
When the window covering is in any position, you can open or close it fully (bypassing the intermediate stop) as follows:

1. Press the appropriate group button.
2. Press and hold the UP ▲ or DOWN ▼ button for 2 seconds. The window covering opens or closes fully.

NOTE: The express mode feature is only available with PowerRise® products. It is not offered with PowerGlide® or PowerTilt™ products.

NOTE: With Nantucket™, Pirouette®, and Silhouette® window shadings, in addition to bypassing the intermediate stop, the express mode also bypasses the shading's "transition point." The transition point is where the shading is fully lowered with the vanes fully closed. Normally, the shading stops automatically at this position; but with express mode, when the shading is lowered, the vanes open all the way before the motor stops.

The express mode can be used to bypass the shading's transition point even if no intermediate stops have been set.



Applause®, Duette®, and Vignette® Tiered™ Shades

This section includes additional operating information for the following PowerRise® products:

- Applause® honeycomb shades
- Duette® honeycomb shades
- Vignette® Tiered™ Modern Roman Shades

Radio Control Operation

Press and release the assigned group button (or the ALL button to select all groups) and press UP ▲ to open the shades or DOWN ▼ to close the shades. To stop a moving shade, press the group button again, then press the opposite ▲ or ▼ button.

Top-Down Shades

For shades with the Top-Down design option, only the middle rail moves. Press the UP ▲ button to close the shade or press the DOWN ▼ button to open the shade. Setup procedures are the same as for standard shades.

NOTE: The Platinum™ wireless wall switch will not operate older PowerRise systems set to Infrared Channel 2.

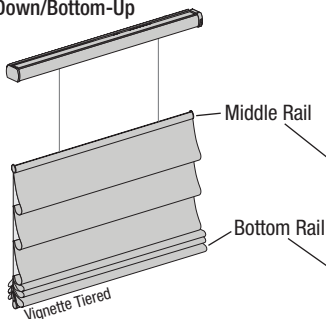
Top-Down/Bottom-Up and Duolite™ Shades

Shades with the Top-Down/Bottom-Up and Duolite™ design options have two moving rails; see the drawings below.

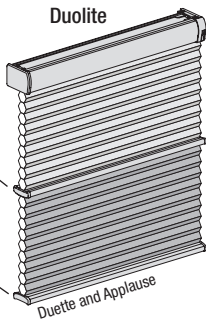
NOTE: The bottom rail must be in the fully lowered position to operate the middle rail.

NOTE: The middle rail must be in the fully raised position to operate the bottom rail.

Top-Down/Bottom-Up



Duolite



Applause®, Duette®, and Vignette® Tiered™ Shades

Lower the Bottom Rail

1. With the middle rail fully raised, press the group button assigned to the shade.
2. Press the DOWN ▼ button to lower the bottom rail and cover the window.

Lower the Middle Rail

1. With the bottom rail fully lowered, press the group button assigned to the shade.
2. Press the DOWN ▼ button to lower the middle rail while the bottom rail remains in the fully lowered position.

NOTE: On a Top-Down/Bottom-Up shade, the shade will uncover the window. On a Duolite™ shade, the top fabric panel will cover the window.

Raise the Middle Rail

1. With the bottom rail fully lowered, press the group button assigned to the shade.
2. Press the UP ▲ button to raise the middle rail while the bottom rail remains in the fully lowered position.

NOTE: On a Top-Down/Bottom-Up shade, the shade will cover the window. On a Duolite shade, the bottom fabric panel will cover the window.

Raise the Bottom Rail

1. With the middle rail fully raised, press the group button assigned to the shade.
2. Press the UP ▲ button to raise the bottom rail and uncover the window.

NOTE: The Platinum™ wireless wall switch will not operate PowerRise® systems set to Infrared Channel B.

Roller, Screen, Pleated, Solera™, and Vignette® Shades

Other than basic radio control operation, no additional operating information is needed for the following PowerRise® products:

- Alustra® Woven Textures® and Screen Shades
- Designer Roller and Screen Shades
- Pleated Shades
- Solera™ Soft Shades
- Vignette® Modern Roman Shades

Radio Control Operation

Press and release the assigned group button (or the ALL button to select all groups) and press UP ▲ to open the shades or DOWN ▼ to close the shades. To stop a moving shade, press the group button again, then press the opposite ▲ or ▼ button.

NOTE: The Platinum™ wireless wall switch will not operate PowerRise systems set to Infrared Channel B.

Nantucket™, Pirouette®, and Silhouette® Window Shadings

This section includes additional operating information for the following PowerRise® products:

- Nantucket™ window shadings
- Pirouette® window shadings
- Silhouette® window shadings

Radio Control Operation

Press and release the assigned group button (or the ALL button to select all groups) and press UP ▲ to open the shadings or DOWN ▼ to close the shadings. To stop a moving shading, press the group button again, then press the opposite ▲ or ▼ button.

Opening Vanes

1. When the shading is in the fully closed position with the vanes closed, press and release the assigned group button.
2. Press and release the DOWN ▼ button. The shading remains closed while the vanes open to allow more light.

Closing Vanes

1. When the shading is in the fully closed position with the vanes open, press and release the assigned group button.
2. Press and release the UP ▲ button. The shading remains closed while the vanes close for increased privacy.

Adjusting Vanes

1. Press the assigned group button.
2. Press the UP ▲ or DOWN ▼ button to start adjusting the vanes.
3. Press the opposite ▲ or ▼ button to stop the vanes in the desired position.

NOTE: Vane alignment between shadings may not be exact.

NOTE: The Platinum™ wireless wall switch will not operate PowerRise systems set to Infrared Channel B.

Luminette® and Skyline® Products

This section includes additional operating information for the following PowerGlide® products:

- Luminette® Privacy Sheers and Modern Draperies
- Skyline® Gliding Window Panels

Traversing Luminette Products

Traversing Closed

1. Press and release the assigned group button.
2. Press and release the DOWN ▼ button. The product traverses to its fully closed position.

NOTE: After traversing Luminette Privacy Sheers closed, you must wait at least 4 seconds before tilting the vanes.



Closed

Traversing Open

1. Press and release the assigned group button.
2. Press and release the UP ▲ button. The product tilts its vanes to a fully open position (if applicable) and traverses to its fully open position.



Open

Stopping the Traverse

1. Press and release the assigned group button.
2. Press the opposite UP ▲ or DOWN ▼ button.

Tilting Luminette Privacy Sheer Vanes

Luminette® Privacy Sheers have a sheer face fabric to let light in and integrated soft fabric vanes that tilt to keep light out.

NOTE: Luminette Modern Draperies Full Panel and Skyline® Gliding Window Panels do not have tilting vanes.

1. Press and release the assigned group button, then press and release the DOWN ▼ button to traverse the sheers fully closed.

NOTE: The vanes will not tilt unless the Luminette Privacy Sheers are fully traversed closed.

NOTE: After traversing Luminette Privacy Sheers closed, you must wait at least 4 seconds before tilting the vanes.

2. Press and release the assigned group button, then press and hold the UP ▲ or DOWN ▼ button. After one second, the vanes begin to tilt.
3. When you are satisfied with the position, release the button.

NOTE: After tilting the vanes, you must wait at least four seconds before you can traverse the window covering open.

NOTE: The Platinum™ wireless wall switch will not operate PowerGlide® systems set to Infrared Channel B.

Horizontal Blinds

This section includes additional operating information for the following PowerTilt™ products:

- EverWood® Collection alternative wood blinds
- Modern Precious Metals® aluminum blinds
- Parkland™ wood blinds

Tilting the Slats

1. Press and release the assigned group button.
2. Press and hold the UP ▲ or DOWN ▼ button. After one second, the slats begin to rotate. Release the button when the slats have reached the desired position.

NOTE: The Platinum™ wireless wall switch will not operate PowerTilt systems set to Infrared Channel B.

Troubleshooting

Problem	Window covering does not operate with the wall switch.
Solution	<ol style="list-style-type: none">1. Make sure a group button illuminates when you try to operate the window covering.<ul style="list-style-type: none">➤ If the group button does not illuminate when you press a button, replace the batteries in your wall switch.2. Operate the window covering using its manual control button. If the window covering doesn't operate, make sure it has power: NOTE: The manual control button is usually next to the sensor eye of the window covering.<ul style="list-style-type: none">➤ If the window covering is battery powered, replace the batteries in the battery wand or satellite battery pack.➤ If the window covering is powered from a DC power supply, make sure it is plugged in and the wall outlet has power.3. If the batteries in the wall switch are good and the window covering works when you use the manual control button, do one of the following:<ul style="list-style-type: none">➤ If the LED on the selected group button is a steady green when you press the UP ▲ or DOWN ▼ button, go to "Window covering does not operate" on page 18.➤ If the ALL button is flashing green, you are in setup mode. Wait 30 seconds or use a paperclip to press and release the SETUP button to exit setup mode.

Troubleshooting

Problem	Window covering does not operate.
Solution	<p>Make sure you have added the window covering to a group. For more information, see “Group Assignment” on page 3.</p> <p>Make sure you have pressed the group button for the group to which the window covering has been assigned. If you need to add a window covering to a group, see “Group Addition or Removal” on page 4.</p> <p>If you have just replaced a satellite eye, you must reassign the window covering to a group; see “Group Assignment” on page 3.</p> <p>NOTE: Due to differences in household construction, radio control operation may vary within a home. Try operating the window covering from different locations in the home.</p>
Problem	Window covering operates unexpectedly.
Solution	<p>Make sure you have not accidentally added the window covering to the wrong group. If you need to remove a window covering from a group, see “Group Addition or Removal” on page 4.</p> <p>If you are not pressing the UP ▲ or DOWN ▼ button when the window covering is operating, make sure no one else is using a backup wall switch or remote to control the window covering.</p>

Troubleshooting

Problem	Window covering does not open or close fully or has an intermediate stop that is no longer wanted.
Solution	<p>Make sure the movement of the window covering is not obstructed.</p> <p>Reset the window covering as described in “Resetting a Window Covering” on page 20.</p>
Problem	Cannot add window covering to group.
Solution	<p>The wireless wall switch cannot operate older window coverings set to work on Infrared (IR) Channel 2. Make sure your window covering is set to Infrared (IR) Channel 1 before attempting to assign a group.</p> <p>Make sure that there is power to the window covering. Use the manual control button to operate the window covering and make sure it is functioning correctly.</p>
Problem	Cannot set intermediate stop with wall switch.
Solution	Window coverings built before May 2010 cannot set an intermediate stop position using the Platinum™ wall switch. For information about how to set an intermediate stop on these window coverings, refer to the <i>Installation, Operation, and Care</i> instructions for the window covering.

Troubleshooting

Problem	If you cannot resolve your problem with these guidelines:
Solution	<p>Check the Troubleshooting section of the <i>Installation, Operation, and Care</i> instructions for the window covering.</p> <p>If you still cannot resolve the problem, contact the Hunter Douglas Customer Information Center at 1-888-501-8364.</p>

Resetting a Window Covering

- Alustra® Woven Textures® and Screen Shades
- Applause® honeycomb shades
- Designer Roller and Screen Shades
- Duette® honeycomb shades
- Luminette® Privacy Sheers and Modern Draperies
- Nantucket™ window shadings
- Pirouette® window shadings
- Pleated Shades
- Silhouette® window shadings
- Skyline® Gliding Window Panels
- Solera™ Soft Shades
- Vignette® Modern Roman Shades

To clear all stops and reset the window covering:

1. Press and hold the manual control button for 6 seconds. The window covering moves slightly (or “jogs”) to indicate that it has been reset to factory defaults.
2. Close the window covering completely (this sets the CLOSED motor limit).
3. Open the window covering completely (this sets the OPEN motor limit).

The intermediate stop position is now cleared and the motor limits are now reset.

Group Assignment Worksheet

Before assigning window coverings to groups, Hunter Douglas recommends that you plan your group assignments. For example, you might create a group for all window coverings in a single room or a group just for all window coverings on one wall.



NOTE: A window covering can be a member of more than one group.

NOTE: Hunter Douglas recommends that only similar window coverings be included in a group (e.g., Duette® honeycomb shades assigned to Group 1 and Silhouette® window shadings assigned to Group 3) because of differences in product features and operation.

NOTE: All window coverings in a group should either have no intermediate stop or have similar intermediate stop settings.

Group #	Location of Window Covering

Product and Operating System Information

PowerRise®

Alustra® Woven Textures® and Screen Shades
Applause® honeycomb shades
Designer Roller and Screen Shades
Duette® honeycomb shades
Nantucket™ window shadings
Pirouette® window shadings
Pleated Shades
Silhouette® window shadings
Solera™ Soft Shades
Vignette® Modern Roman Shades
Applicable Alustra Collection products

PowerGlide®

Luminette® Privacy Sheers and Modern Draperies
Skyline® Gliding Window Panels
Applicable Alustra Collection products

PowerTilt™

EverWood® Collection alternative wood blinds
Modern Precious Metals® aluminum blinds
Parkland™ wood blinds

Technical Information

- Batteries: 2 AAA
- Operating Frequencies:
 - IR: 40 kHz
 - RF: 2.4 GHz

Radio Frequency FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

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