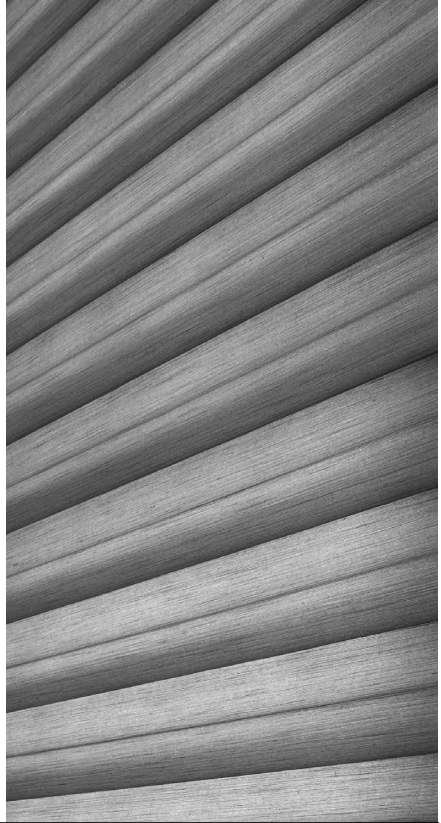
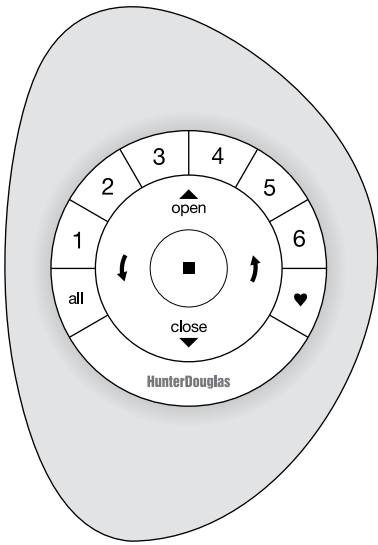


HunterDouglas

Installation • Operation • Care



Solera[®] Soft Shades
PowerView[™] Motorization

CONTENTS

Getting Started:

Product View	1
Tools and Fasteners Needed	2

Installation:

Installation Overview	3
STEP 1 — Install the Brackets.....	3
Mount the Installation Brackets — Inside Mount.....	4
Mount the Installation Brackets — Outside Mount	6
STEP 2 — Install the Shade	8
STEP 3 — Connect the Power Source.....	9

Operation:

Testing the Shade	13
Using the PowerView™ Remote	13
Resetting the Shade (If Necessary)	15
Adjustment	16
Troubleshooting	16

Care:

Removing the Shade (If Necessary)	18
Cleaning Procedures	18

Declarations 19

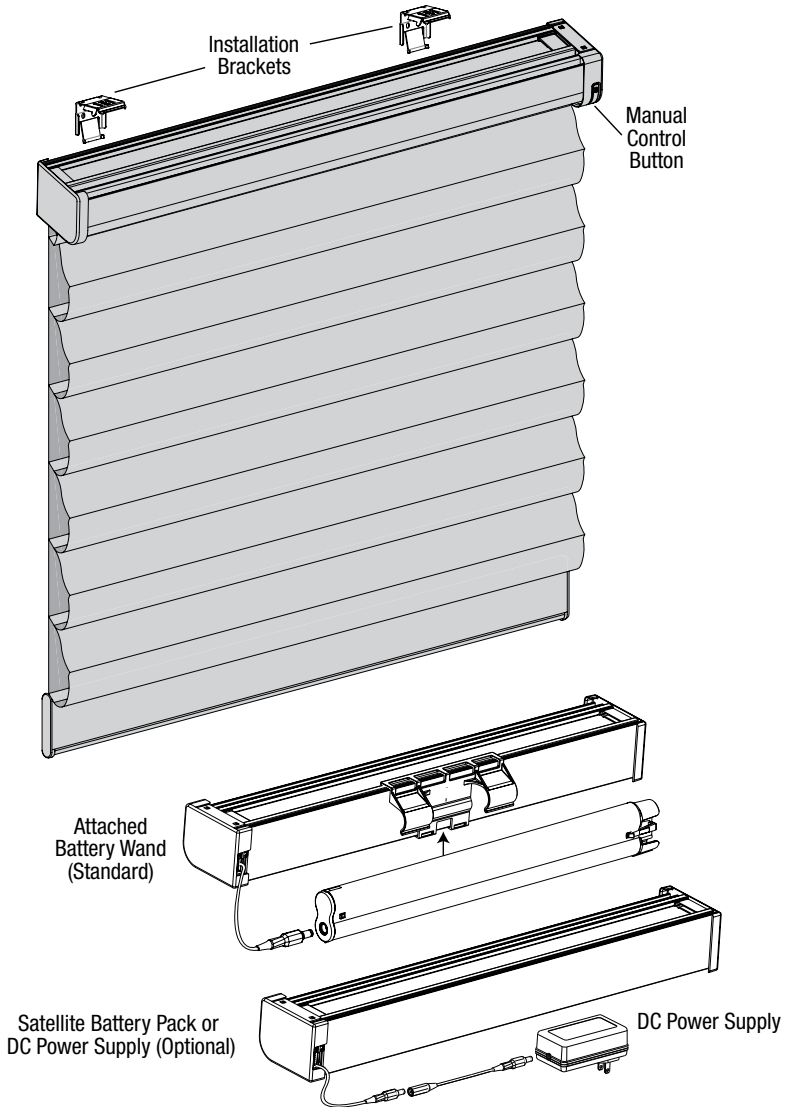
Warranty Back Cover

Questions?

Call the Hunter Douglas Customer Information Center at

1-888-501-8364.

Product View



Not Shown: Top-Down/Bottom-Up Shades and spacer blocks for an outside mount with attached battery wand.

GETTING STARTED

Thank you for purchasing Hunter Douglas Solera® Soft Shades with PowerView™ Motorized Lifting System. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- Flat blade and Phillips screwdriver
- Measuring tape and pencil
- Level (laser level is recommended)
- Power drill, $\frac{3}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 x 1½" Hex Head Screws (Provided).** Two 1½" screws are provided per installation bracket.
- **Speed Nuts and Screws (Provided).** If ordered, extension brackets come with speed nuts and screws.
- **Drywall Anchor (Not Provided).** Use drywall anchors when mounting into drywall.
- **#6 x 2" Hex Head Screws (Provided).** If using spacer blocks, two 2" screws are provided per installation bracket.



#6 x 1½"
Hex Head Screw



#6 x 2" Hex Head Screw
for Use with Spacer Blocks



Speed Nut
and Screw
(Provided With Each
Extension Bracket)

Installation Overview

To install your shade, you will need to perform the following three easy steps:

STEP 1: Install the Brackets

STEP 2: Install the Shade

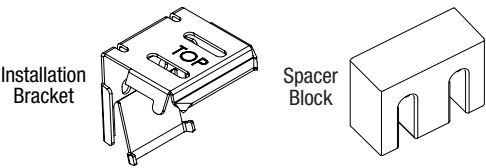
STEP 3: Connect the Power Source

STEP 1 — Install the Brackets

■ Your order will include installation brackets specific to your shade. The number of installation brackets required varies with headrail width, as shown in the table below.

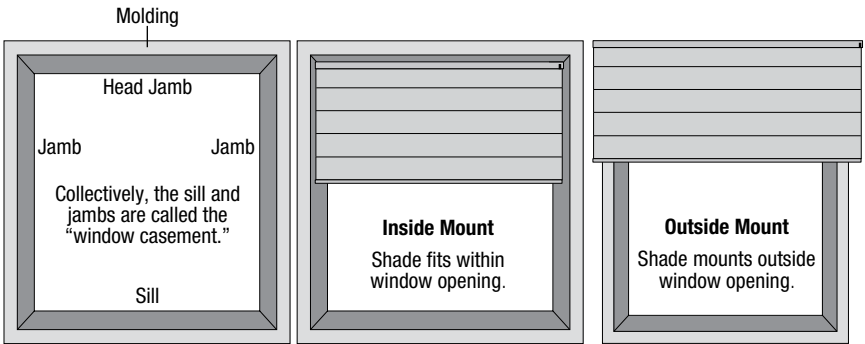
IMPORTANT: A $\frac{5}{8}$ " spacer block (provided) is required for outside mount shades using the battery wand clip.

Shade Width	Brackets Required
15" – 30"	2
30 $\frac{1}{8}$ " – 54"	3
54 $\frac{1}{8}$ " – 78"	4
78 $\frac{1}{8}$ " – 102"	5
102 $\frac{1}{8}$ " – 126"	6
126 $\frac{1}{8}$ " – 135"	7



Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



■ Refer to the appropriate page below based on your order:

➤ **Inside Mount — Page 4**

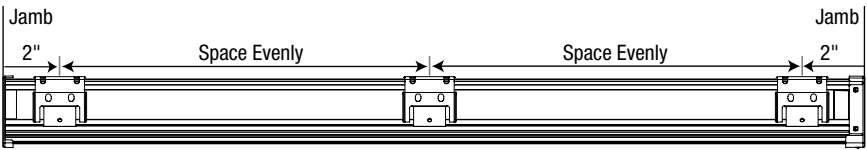
➤ **Outside Mount — Page 6**

INSTALLATION

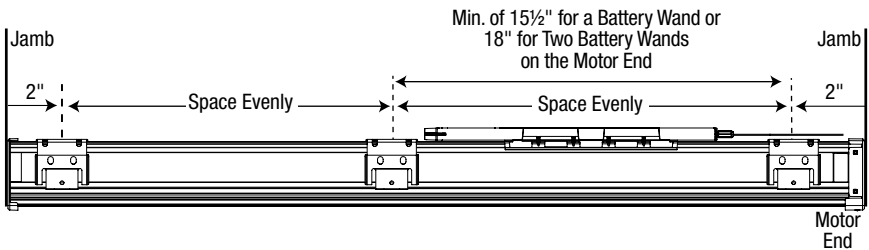
Mount the Installation Brackets — Inside Mount

■ Mark 2" in from each jamb.

- If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.
- With shades using a battery wand, there must be a minimum of 15½" between brackets at the motor end.
- With shades using two battery wands, there must be a minimum of 18" between brackets at the motor end.



Shades with Attached Battery Wand(s) (Top View)



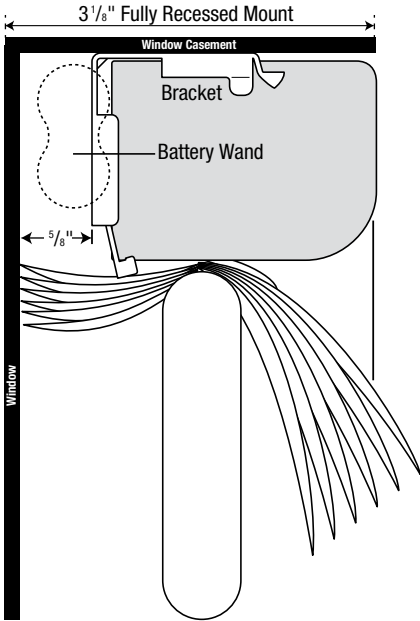
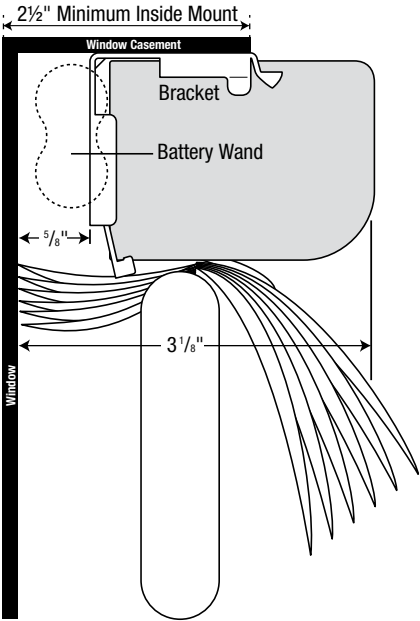
■ Center the brackets on your marks, then mark each of the screw holes.

- For fully recessed and minimum mounting depth based on your order options, see the illustration on the next page.

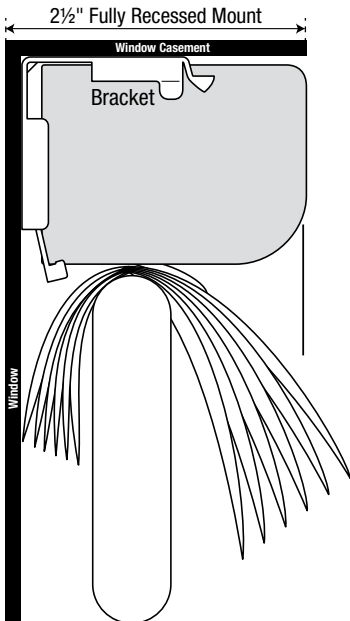
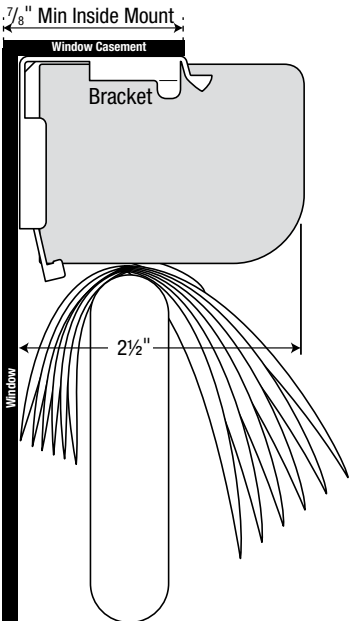
IMPORTANT: The front edges of the installation brackets must be level and aligned.

With Attached Battery Wand

$\frac{5}{8}$ " Needed for Rear Clearance



Satellite Battery Pack or DC Power Supply



INSTALLATION

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the installation brackets using the screws provided.
 - Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.

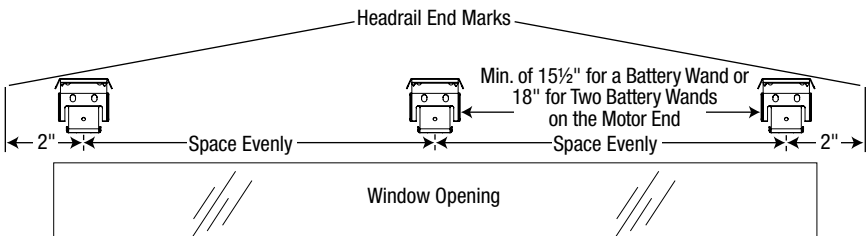
IMPORTANT: Use drywall anchors when mounting into drywall. Drywall anchors are not provided.

Proceed to "STEP 2 — Install the Shade" on page 8.

Mount the Installation Brackets — Outside Mount

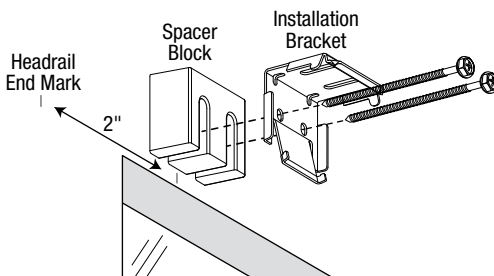
The standard shade has an attached battery wand requiring a spacer block to be used with the installation bracket, as illustrated on the next page. DC power supply or satellite battery pack will not require a spacer block.

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark 2" in from each end of the headrail.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.
 - With shades using a battery wand, there must be a minimum of $15\frac{1}{2}$ " between brackets at the motor end.
 - With shades using two battery wands, there must be a minimum of 18" between brackets at the motor end.



- Center the brackets on your marks and mark the screw holes.

- A minimum of $1\frac{3}{4}$ " flat vertical surface is required to mount the brackets.
- For shades with attached battery wand clip, place a spacer block behind each installation bracket to allow for the extra space needed for these components.

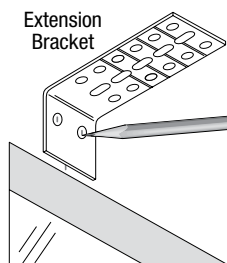


- The top of the installation brackets should be at the desired shade height.

IMPORTANT: The brackets should be level and aligned.

- Extension brackets provide up to $1\frac{1}{2}$ " of clearance. If used, center the brackets on your marks and mark the screw holes
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

CAUTION: Use drywall anchors when mounting into drywall. Drywall anchors are not provided.

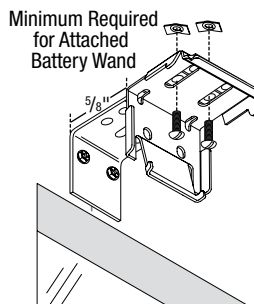


- Attach the installation/extension brackets using the screws provided.

CAUTION: The rear of the installation brackets must be flush against a flat mounting surface. Do not mount installation brackets on curved molding.

- When using extension brackets, attach the installation brackets using the screws and speed nuts provided.

IMPORTANT: For shades with attached battery wand, leave at least $\frac{5}{8}$ " between the wall side of the extension bracket and the back of the installation bracket.



Proceed to "STEP 2 — Install the Shade" on page 8.

INSTALLATION

STEP 2 — Install the Shade

If You Have a Battery Wand Clip...

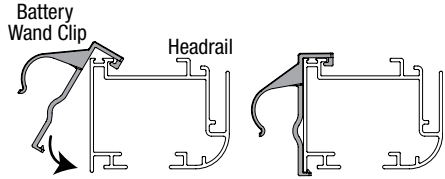
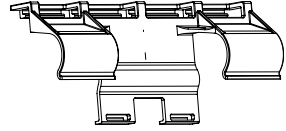
(For DC power supply or satellite battery pack installations, skip this step.)

- Attach the battery wand clip to the headrail.

IMPORTANT: Position the clip so that the battery wand will be between installation brackets.

- Hook the battery wand clip onto the back channel of the headrail.
- Rotate the clip down until it snaps into place.

Battery Wand Clip

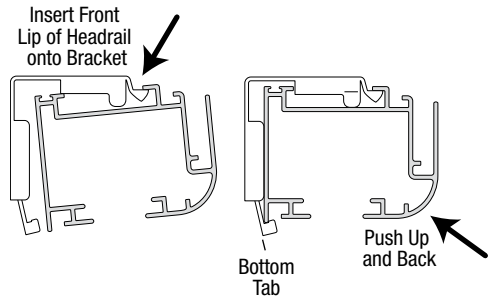


CAUTION: Be sure the power cable does not become pinched by the brackets or headrail during installation; damage or overheating of components could result.

CAUTION: Do not connect the battery wand to the power cable prior to installing the shade.

Mount the Headrail

- With the headrail slightly tilted, insert the front lip of the headrail onto the front lip of the installation bracket.
- Push the headrail back and up until its bottom lip snaps into bottom tab on the installation bracket.



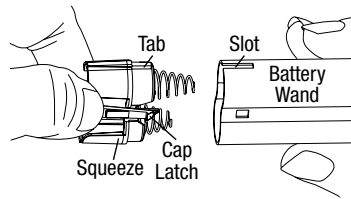
STEP 3 — Connect the Power Source

- Refer to the appropriate page based on your order.
 - For a battery wand or satellite battery pack, see “If You Have a Battery Wand or Satellite Battery Pack...” below.
 - For an optional DC power supply, see “If You Have a DC Power Supply...” on page 11.
 - For two battery wands and a Y-connector, see “If You Have a Y-Connector for Adapting Two Battery Wands...” on page 12.
 - For an optional DC power supply with daisy-chain connections, see “If You Have a DC Power Supply with Daisy-Chain Connections...” on page 12.
 - For an optional C-size satellite battery wand, see the instructions that came with the wand.

If You Have a Battery Wand or Satellite Battery Pack...

Install the Batteries into the Battery Wand

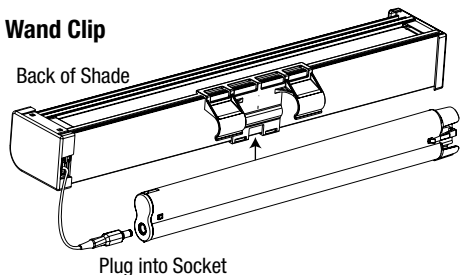
- Squeeze the cap latch to release the cap.
- Remove the cap from the battery wand.
- Install the batteries according to the instructions on the battery wand label.
 - Hunter Douglas recommends AA alkaline batteries for use with our battery-powered shades. These will provide approximately one year of operation, depending on usage. Lithium and rechargeable batteries are not recommended.
- Replace the cap.
 - Align the tab with the end of the wand. Press the cap on until it latches.



IMPORTANT: If you have a satellite battery pack, proceed to “If You Have a Satellite Battery Pack...” on page 10 for installation of the wall mount bracket.

Mount the Battery Wand into the Battery Wand Clip

- Align the battery wand with its socket toward the motor side end cap.
- Push the battery wand straight up into the battery wand clip until it snaps into place. Check to make sure the battery wand is secure.



CAUTION: Be sure the cable does not become pinched by the battery wand clip during installation. Damage or overheating of components could result.

INSTALLATION

Plug the Power Cable into the Battery Wand

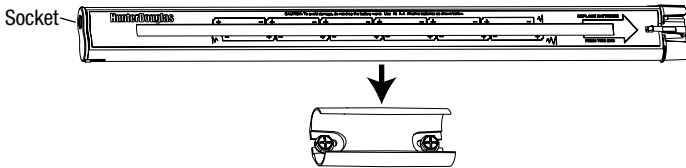
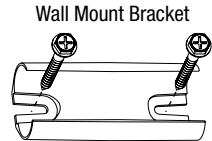
- On the back of the headrail, connect the power cable (coming from the shade) into the socket on the battery wand.

Proceed to "Testing the Shade" on page 13.

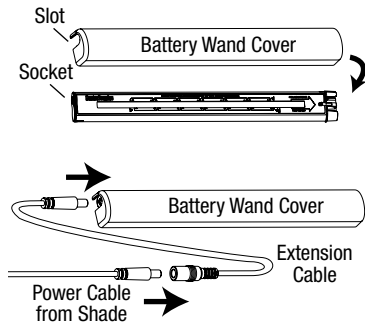
If You Have a Satellite Battery Pack...

Mount the Satellite Battery Pack

- Decide where you want to attach the wall mount bracket. A satellite battery pack may be mounted in any orientation.
- Mark the screw holes.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Remove the backing from the double-sided tape. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.



- Install the battery wand cover with the slot aligned to the socket in the battery wand.
- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the socket in the battery wand.
- Secure the power supply cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not impede the operation of the shade.

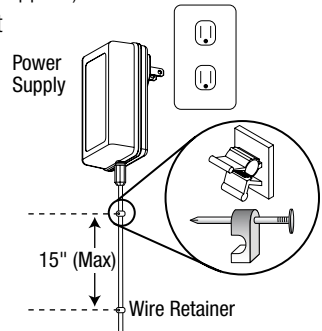
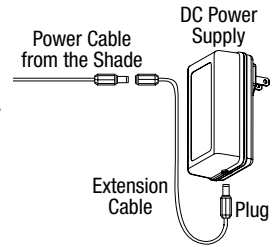


Proceed to "Testing the Shade" on page 13.

If You Have a DC Power Supply...

Connect the Power Supply

- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the DC power supply.
- Plug the DC power supply into a standard outlet.
- Secure the power supply cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not impede the operation of the shade.
- Space the wire retainers approximately 15" apart along the power supply cable, as shown.



WARNING: Keep cables and small parts out of the reach of children. They can wrap cables around their necks and **STRANGLE**. They can also put small parts in their mouths and **CHOK**.



WARNING: Electric shock and/or a fire hazard may occur, if not properly installed.

Proceed to "Testing the Shade" on page 13.

INSTALLATION

If You Have a Y-Connector for Adapting Two Battery Wands...

Install the Batteries into the Battery Wand or Satellite Battery Pack

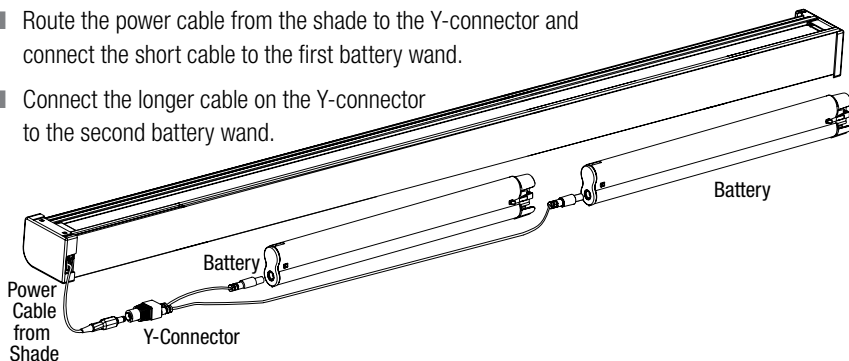
- Refer to “Install the Batteries into the Battery Wand” on page 9.

Mount the Battery Wand or Satellite Battery Pack

- Refer to “Mount the Battery Wand into the Battery Wand Clip” on page 9.
- Refer to “Mount the Satellite Battery Pack” on page 10.

Connect the Y-Connector

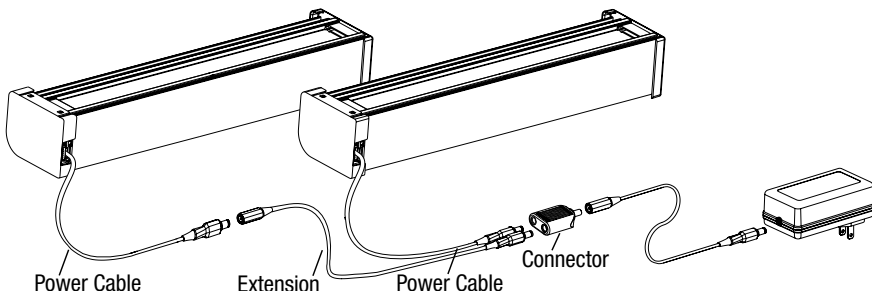
- The Y-connector is used to adapt two battery wands to one large shade.
- Route the power cable from the shade to the Y-connector and connect the short cable to the first battery wand.
- Connect the longer cable on the Y-connector to the second battery wand.



If You Have a DC Power Supply with Daisy-Chain Connections...

The daisy-chain feature allows up to three PowerView motorized shades to be powered by a single DC power supply. However, each shade has its own RF receiver and can operate independently. The daisy-chain feature is only available with the DC power supply option.

- Route the power cables from each shade through the connector, using an extension cable, if necessary.
- Plug an extension cable into the connector and the DC power supply. A two-shade configuration is shown below.
- An additional connector and two additional extension cables are used for three shades.



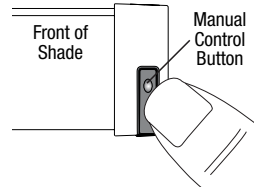
Testing the Shade

Testing the shade with the manual control button will allow you to ensure that the motor and power source are working correctly.

CAUTION: When raising the shade for the first time, observe how the fabric stacks. It should stack evenly. Immediately stop the shade if the bottom rail is not level or the shade starts to rub against either window jamb.

- Press and release the manual control button on the bottom of the end cap to test operation. If the shade does not operate, see “Troubleshooting” on page 16.

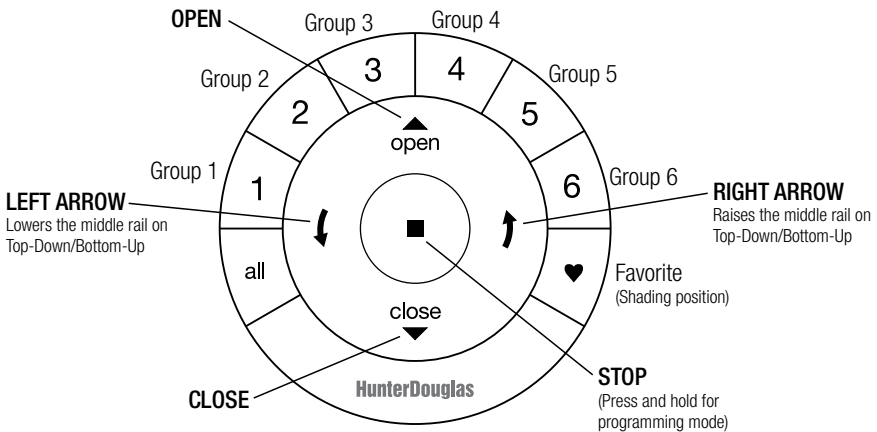
- Press and release the button to alternately lower, stop, and raise the shade.



NOTE: With Top-Down/Bottom-Up shades, the manual control button will alternately lower the bottom rail, lower the middle rail, raise the middle rail, and raise the bottom rail.

Using the PowerView™ Remote

First activate the remote by pulling both plastic tabs from the back battery compartment.



IMPORTANT: If you have more than one remote, see “Adding Additional Remote(s) to the PowerView™ Shade Network” in the *PowerView Motorization Remote Control Guide*.

Joining a Shade to a Group

IMPORTANT: The shade will not operate using the remote until it has been joined to a group.

1. Press and hold ■ STOP for 4 seconds to put remote in program mode. The lights on the remote will flash to indicate it is in program mode.
2. Press desired group number (1 – 6) on the remote. The light for the group number selected will flash to show it is selected.

OPERATION

3. Press and hold the manual control button on the shade.
4. While continuing to press the manual button, press and release ▲ OPEN on the remote.
Release the manual control button. The shade will move slightly to indicate it has joined the group.
5. Press and hold ■ STOP for 4 seconds to exit program mode. The lights will stop flashing.

Basic Operation

1. To wake up remote, simply pick up the remote or press ■ STOP. The last group(s) selected will be highlighted and active.
2. Press "All" or groups 1 – 6 to select specific shade(s) to move. Selected group button(s) will light to show they are selected.
 - a. Multiple group buttons may be selected at a time.
 - b. To deselect a group, press the group button again. The backlight for that group button will go out.
3. Press ▼ CLOSE to lower the selected shade(s).
4. Press ▲ OPEN to raise the selected shade(s).
5. Press ■ STOP to stop the shade's movement anywhere along its travel.
6. Press ♥ FAVORITE to send selected shading(s) to your preset "favorite" position. Refer to the *PowerView™ Motorization Remote Control Guide* on how to set a favorite position.

Top-Down/Bottom-Up Operation

For operation of Top-Down/Bottom-Up shades, the bottom rail must be in the fully lowered position before the middle rail will move. The middle rail must be in the fully raised position before the bottom rail will move.

1. Press ▼ CLOSE to lower the bottom rail, closing the shade.
2. Press the ⬅ left arrow to lower the middle rail. This opens the shade top-down on a Top-Down/Bottom-Up shade.
3. Press the ➡ right arrow to raise the middle rail. This closes the shade bottom-up on a Top-Down/Bottom-Up shade.
4. Press ▲ OPEN to raise the bottom rail, opening the shade bottom-up.
5. Press ■ STOP to stop shade movement anywhere along the shade's travel.

NOTE: Pressing the arrow buttons will cause the bottom rail to move automatically, if necessary, before moving the middle rail.

Further Operation and Programming Information

PowerView™ Pebble™ Remote and/or PowerView Surface Remote Operation

For information regarding operation and programming of the PowerView remote, refer to your *PowerView Motorization Remote Control Guide*.

PowerView Scene Controller

For information regarding operation and programming of the PowerView Scene Controller, refer to your *PowerView Motorization Scene Controller Guide*.

PowerView App Operation

PowerView Hub is required for PowerView App operation. For information regarding setup and operation using the PowerView App, refer to the online *PowerView App Software Guide* at hunterdouglas.com/powerview/support.

Resetting the Shade (If Necessary)

If you need to reset a shade's travel limits:

Basic Reset

The basic reset is used to reset the shade's travel limits. This procedure will also reset the ♥ FAVORITE position to its default (shade closed halfway).

Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The shade will raise to its fully open position to set the upper travel limit, then lower to the fully closed position to set the lower travel limit. The shade will move slightly one more time to indicate that the travel limits have been reset.

Top-Down/Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The middle rail will raise to the top, followed by the bottom rail, opening the shade bottom-up to set the upper travel limits. The bottom rail will then lower, followed by the middle rail, opening the shade top-down to set the lower travel limits. The shade will move slightly one more time to indicate that the travel limits have been reset.

OPERATION

Resetting Shade Programming

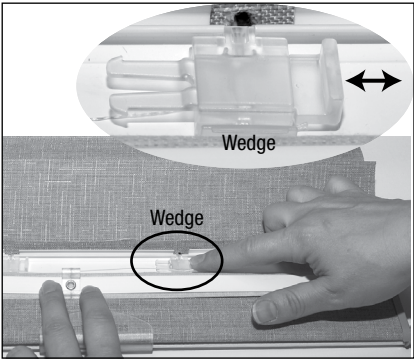
This reset erases all shade programming from memory, including group assignments, preventing any input device from operating the shade. Its primary use is during installation to correct group and network assignments. This reset does not affect travel limits.

- 1. Press and hold the manual control button for 12 seconds. The shade will move slightly once after 6 seconds, then again after 12 seconds. Release the button.
- 2. Refer to “Joining a Shade to a Group” on page 16 to program the shade to a group.

Adjustment

Level the Rail(s)

- Unsnap the fabric flap on the bottom or middle rail.
- Each cord can be adjusted. Begin by sliding the cord wedge(s) to release the cord.
- Place the bottom rail to the desired height.
- Push cord wedge(s) back into place to secure the cord position.
- Snap the fabric flap back into place.



Troubleshooting

If your shade is not operating correctly:

- First review the guide that came with your control device.
- Refer to the following troubleshooting for specific solutions for your shade.

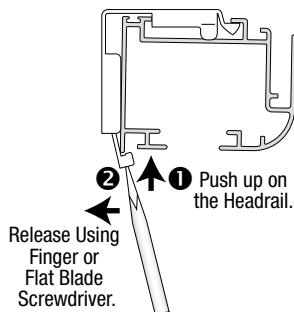
If questions remain, please contact the Hunter Douglas Customer Information Center at **1-888-501-8364**.

Problem	The shade will not fit into the installation brackets.
Solution	<p>If the shading has a battery wand, check that the wand is not interfering with the installation brackets.</p> <p>Check that the installation brackets are level and aligned. Shim (provided) the installation brackets to level the headrail, if necessary.</p> <p>Be sure the heads of the screws are flush against the installation bracket.</p> <p>Check that the headrail is completely inserted into the installation brackets. See “Mount the Headrail” on page 8.</p>

Problem	The shade does not operate using the manual control button.
Solution	<p>Check that the batteries in the battery wand, satellite battery pack, or C-size satellite battery wand are correctly inserted and fresh.</p> <p>Check that the battery wand, satellite battery pack, C-size satellite battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.</p>
Problem	The shade is not responding to the PowerView™ remote.
Solution	<p>IMPORTANT: A shade will not operate until it is joined to a group. See “Joining a Shade to a Group” on page 13.</p> <p>Check that the correct group number is selected.</p> <p>Check that the batteries in the remote are correctly inserted and are fresh. The LEDs that backlight the remote should come on full bright when ■ STOP is pressed.</p>
Problem	The shade is operating slowly or does not raise or lower completely.
Solution	<p>The batteries may be low in the battery wand, satellite battery pack, or C-size battery wand. Check the battery orientation or replace the batteries.</p> <p>Check that the battery wand, satellite battery pack, C-size satellite battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.</p> <p>Shade limits may need to be reset. See “Basic Reset” on page 15.</p> <p>Check that the fabric stacks evenly when raised. If not, see “Level the Rail(s)” on page 16.</p>
Problem	The shade drop or middle rail is too high or too low.
Solution	See “Basic Reset” on page 15. If the Basic Reset does not solve the issue, see “Level the Rail(s)” on page 16.
Problem	The middle or bottom rail raise/lower unevenly.
Solution	<p>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</p> <p>Adjust the rail(s). See “Level the Rail(s)” on page 16.</p>

Removing the Shade (If Necessary)

- Raise the shade completely.
- Support the headrail so that it does not fall. Push up on the headrail and use your finger or a flat blade screwdriver to release the bottom tab on the installation brackets.
- Pull the headrail straight out from the installation brackets.



Cleaning Procedures

Hunter Douglas Solera® Soft Shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most fabrics, the following cleaning options are available.

Dusting

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

- For deeper cleaning, you may vacuum all fabrics except for Prism. Vacuum gently with a brush attachment.

Compressed Air/Hair Dryer (Cool Setting)

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

U.S. Radio Frequency FCC Compliance

FCC ID information is located on top of the shade's headrail.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

European Conformity

We, the undersigned,

Hunter Douglas Window Fashions

Address: One Duette Way, Broomfield, CO 80020, USA

Hunter Douglas Europe B.V.

Piekstraat 2, 3071 EL Rotterdam, The Netherlands

certify and declare under our sole responsibility that the PV1 and PV5 motor assembly conforms with the essential requirements of the EMC directive 2004/108/EC and R&TTE directive 1999/5/EC.

A copy of the original declaration of conformity may be found at:

www.hunterdouglas.com/RFcertifications.



Notes

[illegible]

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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