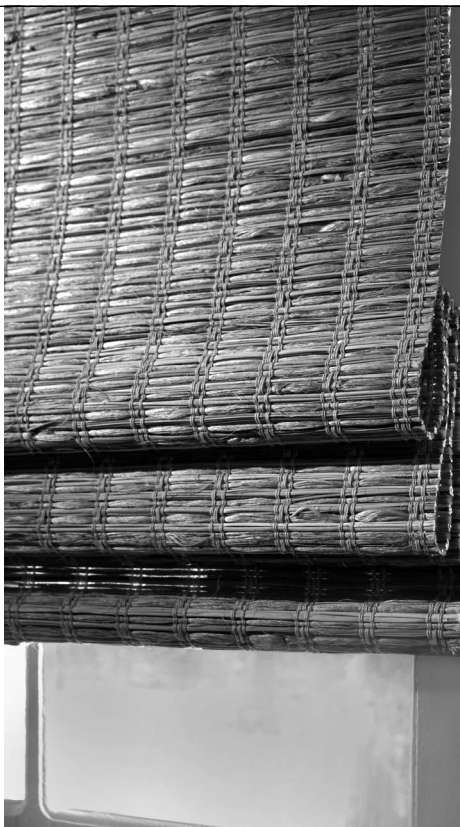
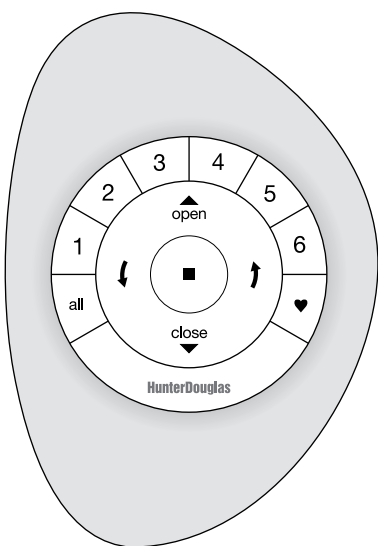


HunterDouglas

Installation • Operation • Care



Provenance® Woven Wood Shades
PowerView™ Motorization

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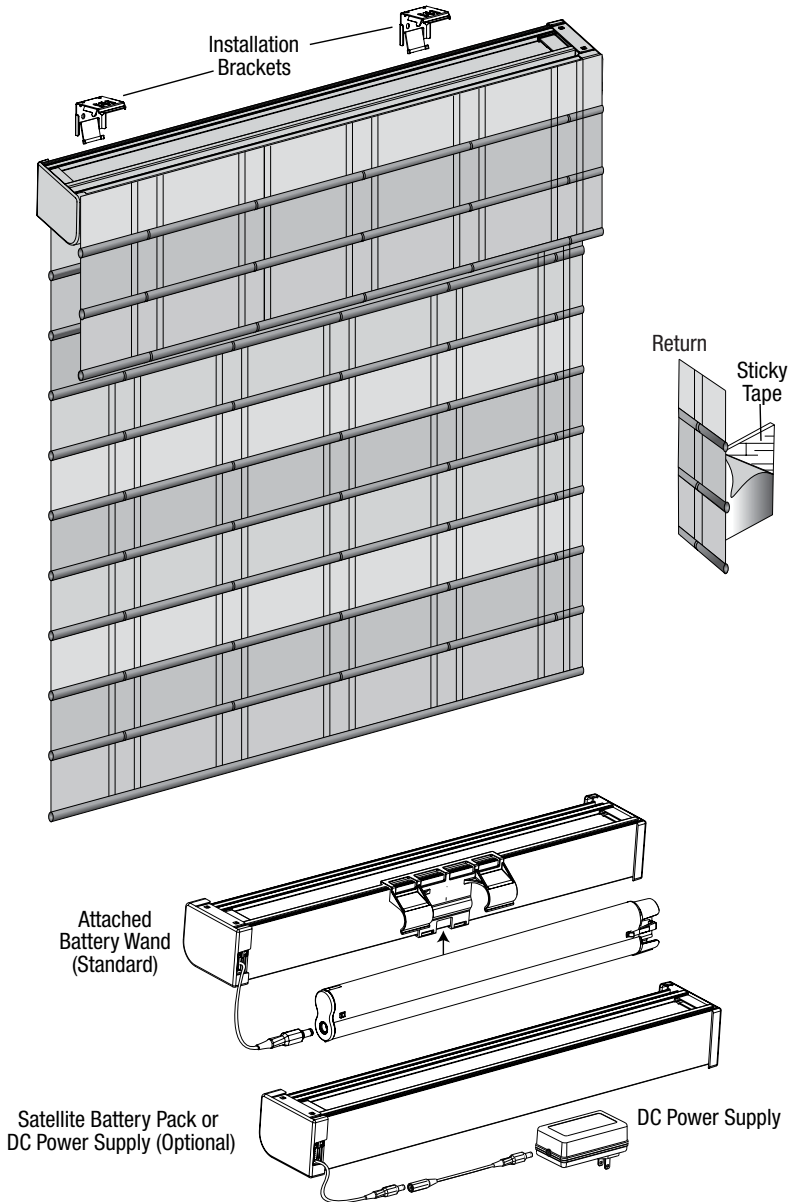
Declarations

WarrantyBack Cover

Questions?

Call the Hunter Douglas Customer Information Center at
1-888-501-8364.

Product View



Note: Returns available on outside mount only.

Not shown: Top-Down/Bottom-Up shades and independent operable liner.

GETTING STARTED

Thank you for purchasing Hunter Douglas Provenance® Woven Wood Shades with PowerView™ Motorization. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

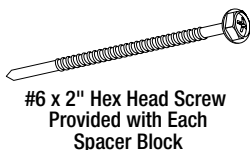
Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- Flat blade and Phillips screwdrivers
- Measuring tape and pencil
- Level (laser level is recommended)
- Power drill, $\frac{3}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 x 1½" Hex Head Screws (Provided).** Two 1½" screws are provided per installation bracket.
- **Speed Nuts and Screws (Provided).** If ordered, extension brackets come with speed nuts and screws.
- **Drywall Anchor (Not Provided).** Use drywall anchors when mounting into drywall.
- **#6 x 2" Hex Head Screws (Provided).** If using spacer blocks, two 2" screws are provided per installation bracket.



Installation Overview

To install your shade, you will need to perform the following three steps:

STEP 1: Install the Brackets

STEP 2: Install the Shade

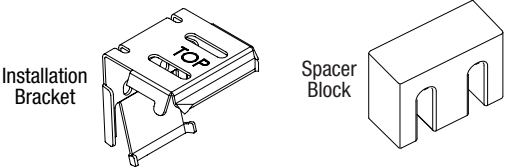
STEP 3: Connect the Power Source

STEP 1 — Install the Brackets

■ The number of installation brackets required varies with headrail width, as shown in the table.

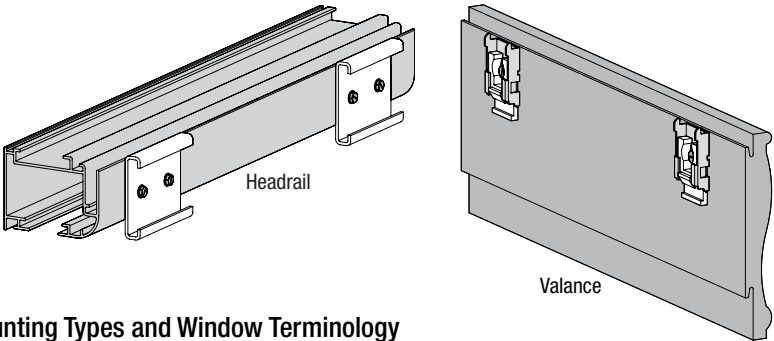
IMPORTANT: One $\frac{5}{8}$ " spacer block per installation bracket is required for outside mount shades using the battery wand clip.

Shade/Valance Width	Brackets Required
15" – 36"	2
36 $\frac{1}{8}$ " – 72"	3
72 $\frac{1}{8}$ " – 108"	4
108 $\frac{1}{8}$ " – 120"	5
120 $\frac{1}{8}$ " – 144"	6



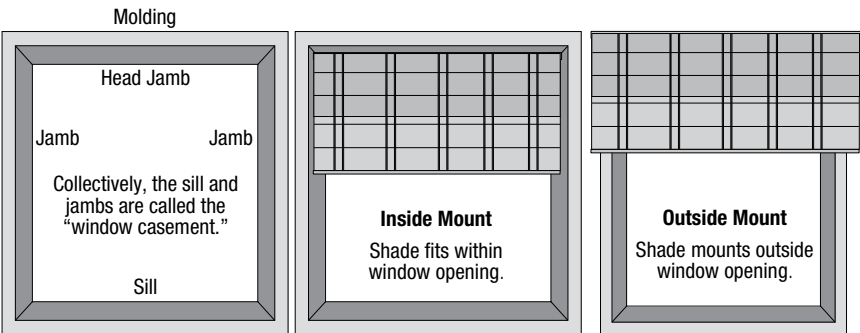
■ Crestover™ Valance (Optional):

➤ Brackets are already attached to your shade and valance.



Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



■ Refer to the appropriate page below based on your order:

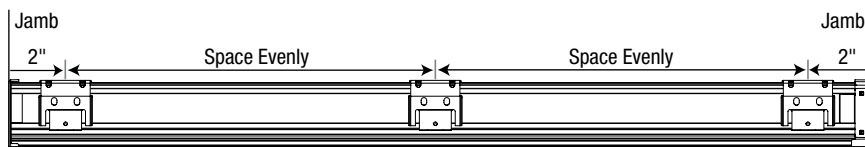
- **Inside Mount — Page 4**
- **Outside Mount — Page 5**

INSTALLATION

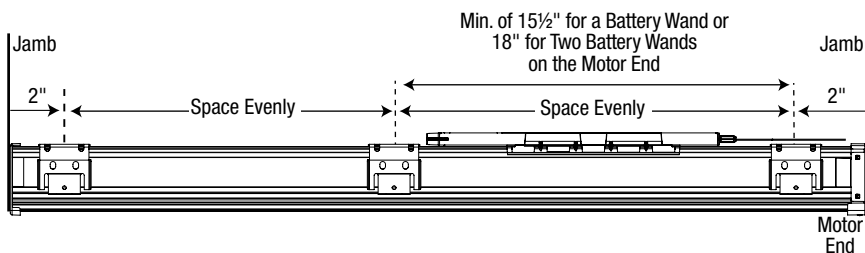
Mount the Installation Brackets — Inside Mount

- Mark 2" in from each jamb.

- If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.
- With shades using a battery wand, there must be a minimum of 15½" between brackets at the motor end.
- With shades using two battery wands, there must be a minimum of 18" between brackets at the motor end.



Shades with Attached Battery Wand(s) (Top View)



- Center the brackets on your marks, then mark each of the screw holes.

- For fully recessed and minimum mounting depth based on your order options, see the illustration on the next page.

IMPORTANT: The front edges of the installation brackets must be level and aligned.

- Drill the screw holes using a 3/32" drill bit.

- Attach the installation brackets using the screws provided.

- Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.

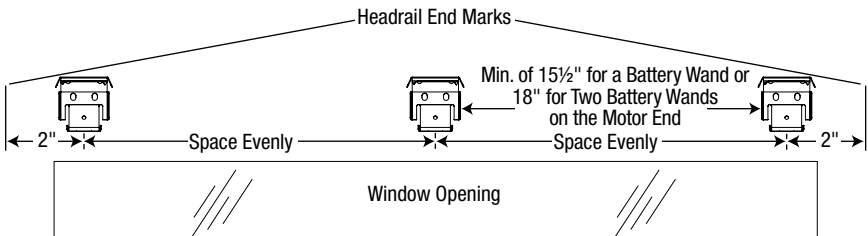
IMPORTANT: Use drywall anchors when mounting into drywall.

Proceed to "STEP 2 — Install the Shade" on page 7.

Mount the Installation Brackets — Outside Mount

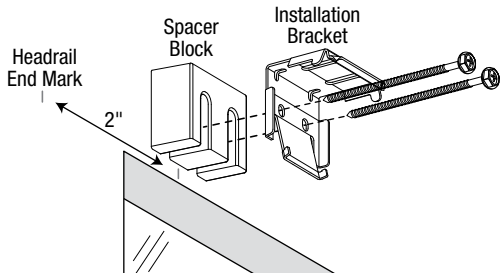
The standard shade has an attached battery wand requiring spacer blocks to be used with the installation brackets. If using a DC power supply or satellite battery pack, spacer blocks are not required.

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark 2" in from each end of the headrail.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Allow a minimum of 15½" for one battery wand and 18" for two battery wands from the motor end for the battery wand. Mount into wood whenever possible.



- Center the brackets on your marks and mark the screw holes.

- A minimum of 1¾" flat vertical surface is required to mount the brackets.
- For shades with attached battery wand clip, place a spacer block behind each installation bracket to allow for the extra space needed for these components.



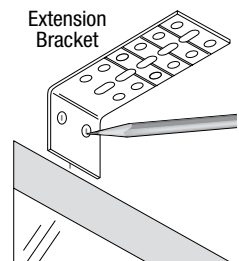
- The top of the installation brackets should be at the desired shade height.

IMPORTANT: The brackets should be level and aligned.

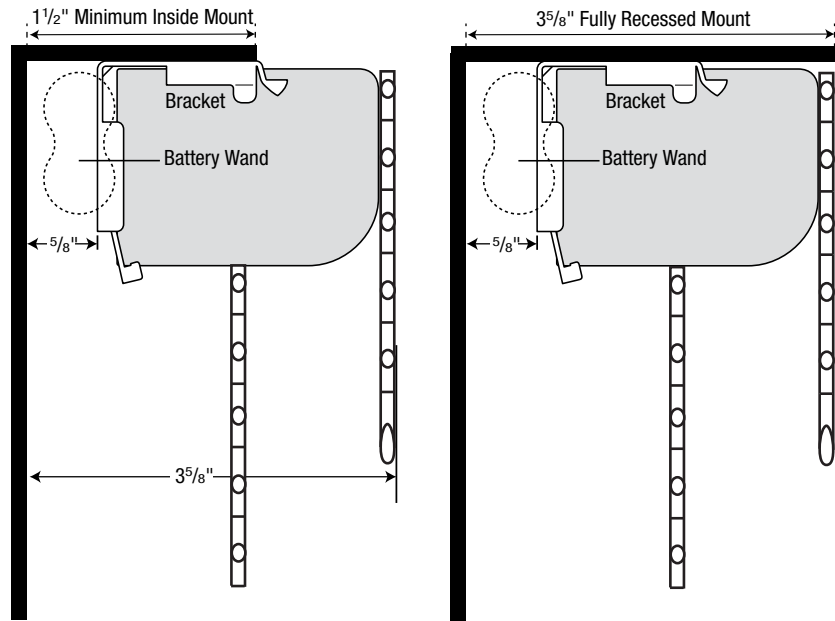
- Extension brackets provide up to 1½" of clearance. If used, center the brackets on your marks and mark the screw holes.

- Drill the screw holes using a 3/32" drill bit.

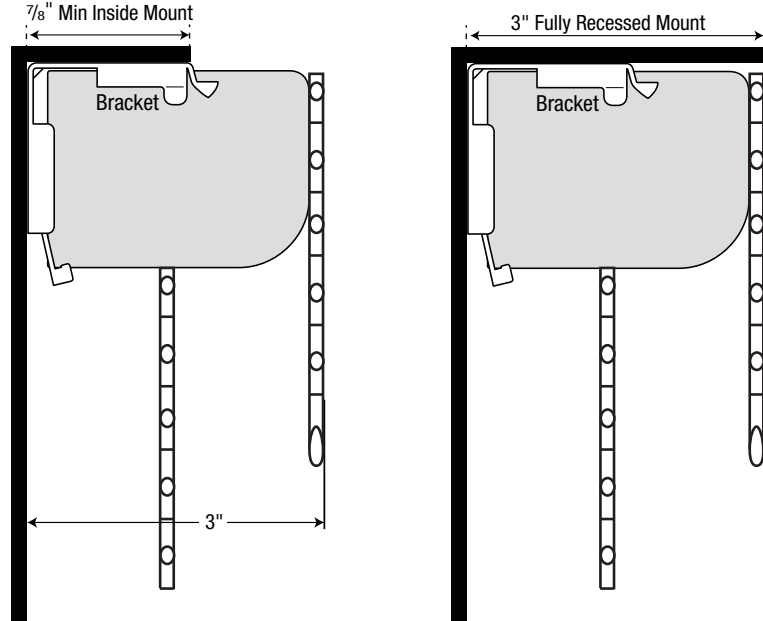
IMPORTANT: Use drywall anchors when mounting into drywall.



With Attached Battery Wand — $\frac{5}{8}$ " Needed for Rear Clearance



Satellite Battery Pack or DC Power Supply (Optional)



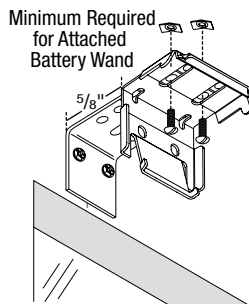
- Attach the installation/extension brackets using the screws provided.

CAUTION: The rear of the installation/extension brackets must be flush against a flat mounting surface. Do not mount installation brackets on curved molding.

- When using extension brackets, attach the installation brackets using the screws and speed nuts provided.

IMPORTANT: For shades with attached battery wand, leave at least $\frac{5}{8}$ " between the wall side of the extension bracket and the back of the installation bracket.

IMPORTANT: If your shade was ordered with a Crestover™ Valance, see "If Your Ordered the Crestover™ Valance..." on page 8.



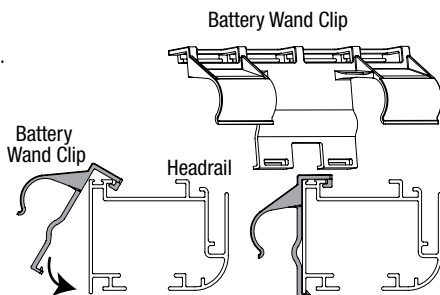
STEP 2 — Install the Shade

If You Have a Battery Wand Clip...

- Attach the battery wand clip to the headrail.

IMPORTANT: Position the clip so that the battery wand will be between installation brackets.

- Hook the battery wand clip onto the back channel of the headrail.
- Rotate the clip down until it snaps into place.

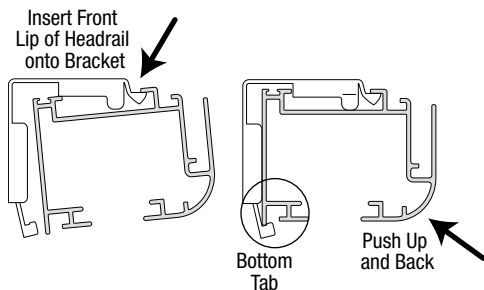


CAUTION: Be sure the power cable does not become pinched by the brackets or headrail during installation; damage or overheating of components could result.

CAUTION: Do not connect the battery wand to the power cable prior to installing the shade.

Mount the Headrail

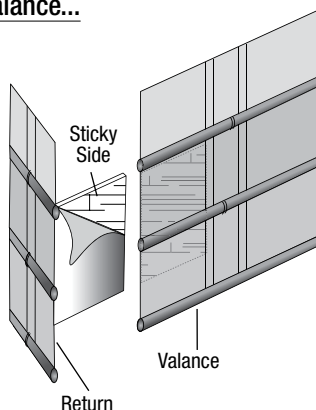
- With the headrail slightly tilted, insert the front lip of the headrail onto the front lip of the installation bracket.
- Push the headrail back and up until its bottom lip snaps into bottom tab on the installation bracket.



Attach the Optional Components

If You Ordered Valance Returns for the Standard Valance...

- Remove the paper from the pressure sensitive tape on the valance returns and headrail end caps.
- Attach the return to the valance, smoothing the valance along the tape.

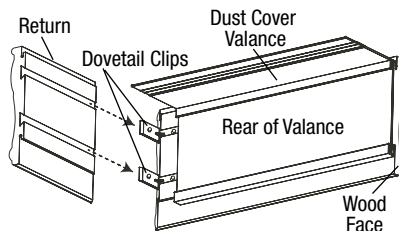


If You Ordered the Crestover™ Valance...

Assemble the Valance (Using Dovetail Corner Clips) — Outside Mount Only

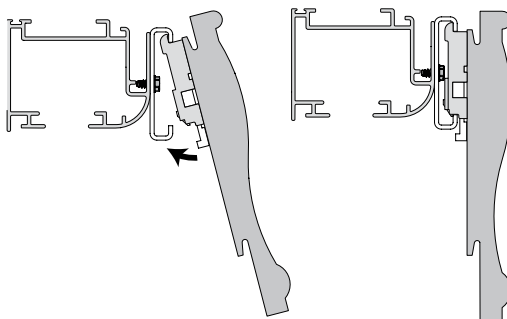
- Slide the two dovetail clips attached to the wood valance face into the corresponding grooves on the valance returns.

NOTE: If the returns are too long, they can be shortened using a cut-off saw to remove material from the back edge. Do not cut the miter corners to shorten the returns.



Mount the Crestover Valance

- Place the hook on the valance bracket into the top groove on the bracket attached to the headrail.
- Rotate the valance down until the white tabs contact the headrail brackets. Push the valance until the tabs lock in place. You will hear a click when each bracket is securely in place.

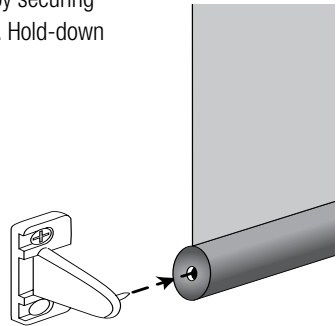


Proceed to “STEP 2 — Install the Shade” on page 7.

If You Ordered Hold-Down Brackets...

Hold-down brackets provide stability and prevent swaying by securing the bottom rail — for example, in French door applications. Hold-down brackets can only be used with outside mount shades.

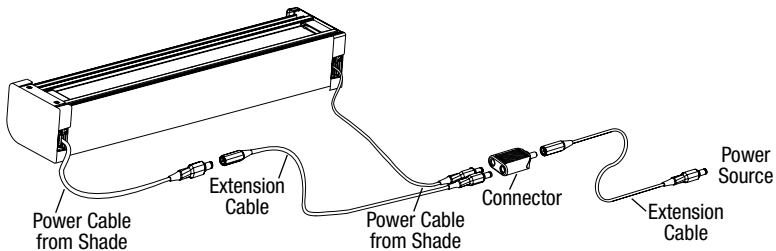
- Lower the shade and place the pins from the hold-down brackets into the bottom rail end caps.
- On the mounting surface, mark the screw holes.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the hold-down brackets to the mounting surface using the screws provided.



STEP 3 — Connect the Power Source

■ Shades with PowerView™ face shade and PowerView Independent Operable Liner.

Depending on the size of your shade, you will receive two extension cables and a connector or two battery wands. One power cable from your shade will plug into the connector. The other power cable from your shade will plug into the extension cable and then into your power source.



■ Refer to the appropriate page based on your order.

- For a battery wand, see “If You Have a Battery Wand...” on page 10.
- For an optional DC power supply, see “If You Have a DC Power Supply...” on page 12.
- For two battery wands and Y-connector, see “If You Have a Y-Connector for Adapting Two Battery Wands....” on page 13.
- For an optional DC power supply with daisy-chain connections, see “If You Have a DC Power Supply with Daisy-Chain Connections...” on page 13.

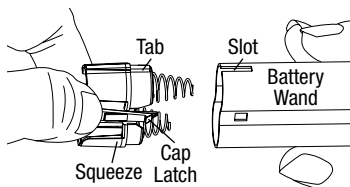
INSTALLATION

If You Have a Battery Wand...

Install Batteries into the Battery Wand

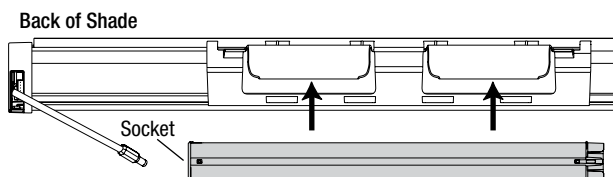
NOTE: Hunter Douglas recommends AA alkaline batteries for use with our battery-powered shades. These will provide approximately one year of operation. Lithium and rechargeable batteries are not recommended.

- Squeeze the cap latch to release the cap.
- Remove the cap from the battery wand.
- Install the batteries according to the instructions on the battery wand label.
- Replace the cap.
 - Align the tab with the end of the wand.
 - Press the cap on until it latches.



Mount the Battery Wand into the Battery Wand Clip

- Align the battery wand with its socket toward the motor side end cap.
- Push the battery wand straight up into the battery wand clip until it snaps into place. Check to make sure the battery wand is secure.

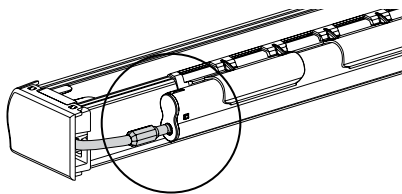


CAUTION: Be sure the cable does not become pinched by the battery wand clip during installation. Damage or overheating of components could result.

Plug the Power Cable into the Battery Wand

- On the back of the headrail, connect the power cable (coming from the shade) into the socket on the battery wand.

NOTE: When power is applied to the shade, a green LED inside the manual control button housing will flash several times to indicate the shade is ready.



Proceed to “Testing the Shade” on page 14.

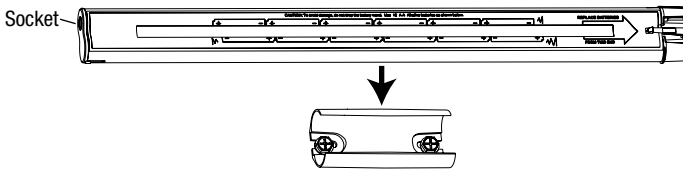
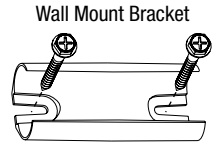
If You Have a Satellite Battery Pack...

Install Batteries into the Battery Wand

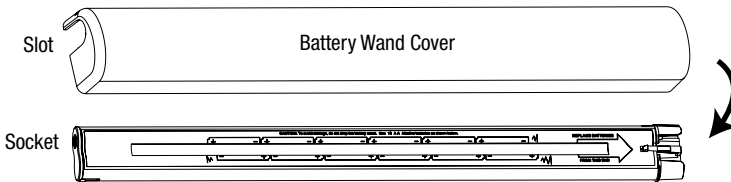
- See the instructions on the previous page.

Mount the Satellite Battery Pack

- Decide where you want to attach the wall mount bracket.
A satellite battery pack may be mounted in any orientation.
- Mark the screw holes.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Remove the backing from the double-sided tape. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.

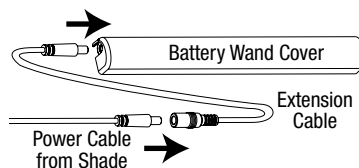


- Install the battery wand cover with the slot aligned to the socket in the battery wand.



INSTALLATION

- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the socket in the battery wand.
- Secure the power supply cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not impede the operation of the shade.



NOTE: When power is applied to the shade, a green LED inside the manual control button housing will flash several times to indicate the shade is ready.

Proceed to “Testing the Shade” on page 14.

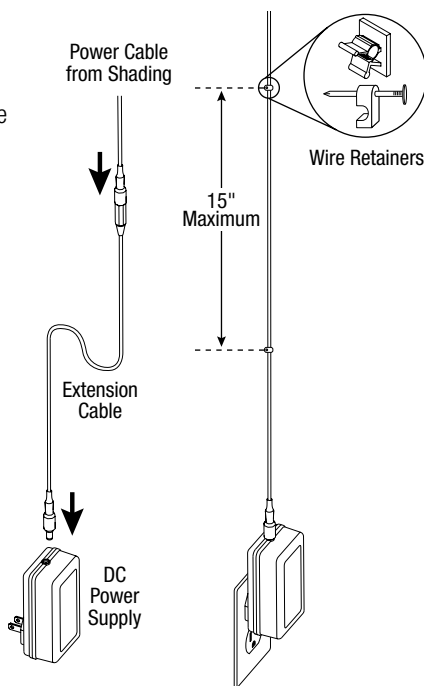
If You Have a DC Power Supply...

Connect the Power Supply

- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the DC power supply.
- Plug the DC power supply into a standard outlet.

NOTE: When power is applied to the shade, a green LED inside the manual control button housing will flash several times to indicate the shade is ready.

- Secure the power supply cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not impede the operation of the shade.
- Space the wire retainers approximately 15" apart along the power supply cable, as shown.



WARNING: Keep cables and small parts out of the reach of children. They can wrap cables around their necks and **STRANGLE**. They can also put small parts in their mouths and **CHOKE**.



WARNING: Electric shock and/or a fire hazard may occur, if not properly installed.

Proceed to “Testing the Shade” on page 14.

If You Have a Y-Connector for Adapting Two Battery Wands....

Install the Batteries into the Battery Wand or Satellite Battery Pack

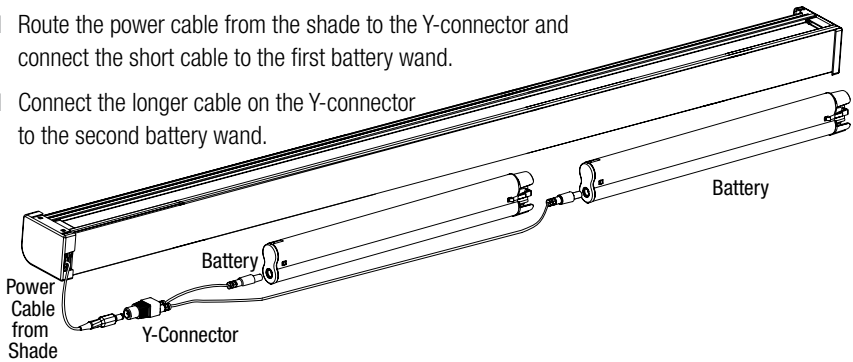
- Refer to "Install Batteries into the Battery Wand" on page 10.

Mount the Battery Wand or Satellite Battery Pack

- Refer to "Mount the Battery Wand into the Battery Wand Clip" on page 10.
- Refer to "Mount the Satellite Battery Pack" on page 11.

Connect the Y-Connector

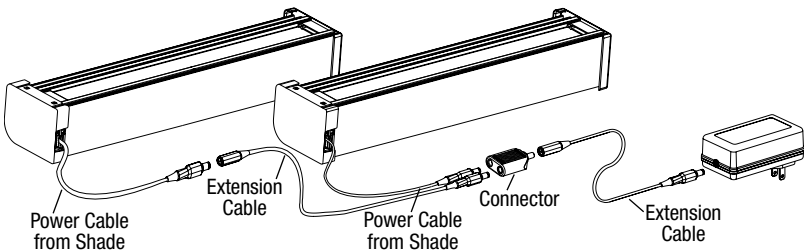
- The Y-connector is used to adapt two battery wands to one large shade.
- Route the power cable from the shade to the Y-connector and connect the short cable to the first battery wand.
- Connect the longer cable on the Y-connector to the second battery wand.



If You Have a DC Power Supply with Daisy-Chain Connections...

The daisy-chain feature allows up to three PowerView™ motorized shades to be powered by a single DC power supply. However, each shade has its own RF receiver and can operate independently. The daisy-chain feature is only available with the DC power supply option and shades without PowerView for the face shade and PowerView for the Independent Operable Liner.

- Route the power cables from each shade through the connector, using an extension cable, if necessary.
- Plug an extension cable into the connector and the DC power supply. A two-shade configuration is shown below.
- An additional connector and two additional extension cables are used for three shades.



Testing the Shade

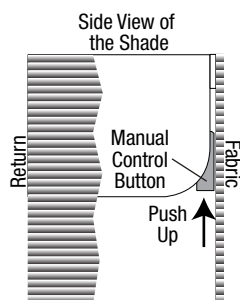
Testing the shade with the manual control button will allow you to ensure that the motor and power source are working correctly.

CAUTION: When raising the shade for the first time, observe how the fabric stacks. It should stack evenly. Immediately stop the shade if the bottom rail is not level or the shade starts to rub against either window jamb. See “Troubleshooting” on page 17.

- Press and release the manual control button on the bottom of the end cap behind the fabric to test operation. If the shade does not operate, see “Troubleshooting” on page 17.

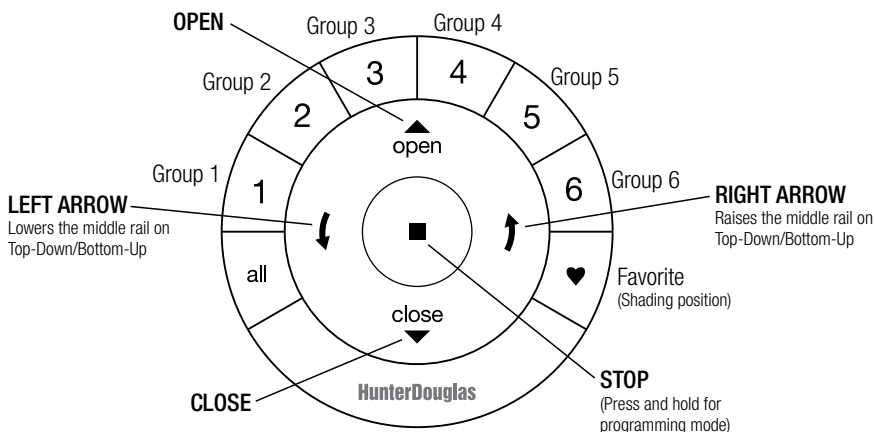
- Press and release the button to alternately lower, stop, and raise the shade.

NOTE: With Top-Down/Bottom-Up shades, the manual control button will alternately lower the bottom rail, lower the middle rail, raise the middle rail, and raise the bottom rail.



Using the PowerView™ Remote

First, activate the remote by pulling both plastic tabs from the back battery compartment.



IMPORTANT: If you have more than one remote, see “Adding Additional Remote(s) to the PowerView™ Shade Network” in the *PowerView Motorization Remote Control Guide*.

Joining a Shade to a Group

IMPORTANT: The shade will not operate using the remote until it has been joined to a group.

NOTE: For shades with independent operable liner, different group numbers will need to be programmed for the liner and the shade to operate independently.

1. Press and hold ■ STOP for 4 seconds to put remote in program mode. The lights on the remote will flash to indicate it is in program mode.
2. Press desired group number (1 – 6) on the remote. The light for the group number selected will flash to show it is selected.
3. Press and hold the manual control button on the shade.
4. While continuing to press the manual button, press and release ▲ OPEN on the remote. Release the manual control button. The shade will move slightly to indicate it has joined the group.
5. Press and hold ■ STOP for 4 seconds to exit program mode. The lights will stop flashing.
6. **For shades with independent operable liner.** Repeat steps for shade.

Basic Operation

1. To wake up remote, simply pick up the remote or press ■ STOP. The last group(s) selected will be highlighted and active.
2. Press “All” or groups 1 – 6 to select specific shade(s) to move. Selected group button(s) will light to show they are selected.
 - a. Multiple group buttons may be selected at a time.
 - b. To deselect a group, press the group button again. The backlight for that group button will go out.
3. Press ▼ CLOSE to lower the selected shade(s).
4. Press ▲ OPEN to raise the selected shade(s).
5. Press ■ STOP to stop the shade’s movement anywhere along its travel.
6. While a shade is in motion, press the opposite of shade motion (▲ OPEN or ▼ CLOSE) to reverse direction.
7. Press ♥ FAVORITE to send selected shading(s) to your preset “favorite” position. Refer to the *PowerView™ Motorization Remote Control Guide* on how to set a favorite position.

OPERATION

Top-Down/Bottom-Up Operation

1. Press ▼ CLOSE to lower the bottom rail, closing the shade.
2. Press the ⬅ left arrow to lower the middle rail. This opens the shade top-down on a Top-Down/Bottom-Up shade. (If the bottom rail is not fully lowered, pressing this button will lower the bottom rail first then lower the middle rail.)
3. Press the ➡ right arrow to raise the middle rail. This closes the shade bottom-up on a Top-Down/Bottom-Up shade.
4. Press ▲ OPEN to raise the bottom rail, opening the shade bottom-up. (If the middle rail is not fully raised, pressing this button will raise the middle rail first then raise the middle rail.)
5. Press ■ STOP to stop shade movement anywhere along the shade's travel.

Further Operation and Programming Information

PowerView™ Pebble™ Remote and/or PowerView Surface Remote Operation

For information regarding operation and programming of the PowerView remote, refer to your *PowerView Motorization Remote Control Guide*.

PowerView Scene Controller

For information regarding operation and programming of the PowerView Scene Controller, refer to your *PowerView Motorization Scene Controller Guide*.

PowerView App Operation

PowerView Hub is required for PowerView App operation. For information regarding setup and operation using the PowerView App, refer to the online *PowerView App Software Guide* at hunterdouglas.com/powerview/support.

Resetting the Shade (If Necessary)

If you need to reset a shade's travel limits:

Basic Reset

The basic reset is used to reset the shade's travel limits. This procedure will also reset the ♥ FAVORITE position to its default (shade closed halfway).

Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The shade will raise to its fully open position to set the upper travel limit, then lower to the fully closed position to set the lower travel limit. The shade will move slightly one more time to indicate that the travel limits have been reset.

Top-Down/Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The middle rail will raise to the top, followed by the bottom rail, opening the shade bottom-up to set the upper travel limits. The bottom rail will then lower, followed by the middle rail, opening the shade top-down to set the lower travel limits. The shade will move slightly one more time to indicate that the travel limits have been reset.

Resetting Shade Programming

This reset erases all shade programming from memory, including group assignments, preventing any input device from operating the shade. Its primary use is during installation to correct group and network assignments. This reset does not affect travel limits.

1. Press and hold the manual control button for 12 seconds. The shade will move slightly once after 6 seconds, then again after 12 seconds. Release the button.
2. Refer to “Joining a Shade to a Group” on page 16 to program the shade to a group.

Troubleshooting

If your shade is not operating correctly:

- First review the guide that came with your control device.
- Refer to the following troubleshooting for specific solutions for your shade.

If questions remain, please contact the Hunter Douglas Customer Information Center at **1-888-501-8364**.

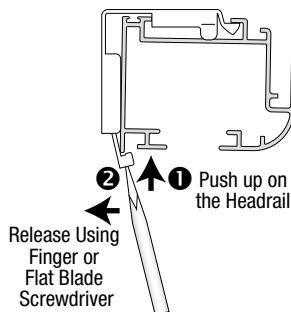
Problem	The shade will not fit into the installation brackets.
Solution	<p>If the shade has a battery wand, check that the wand is not interfering with the installation brackets.</p> <p>Check that the installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary. Shims are provided.</p> <p>Be sure the heads of the screws are flush against the installation bracket.</p> <p>Check that the headrail is completely inserted into the installation brackets. See “Mount the Headrail” on page 7.</p>

Problem	The shade does not operate when the manual control button is pressed.
Solution	<p>Unplug the power cable from the motor, then plug it back in. A green LED inside the manual control button housing should flash to indicate the motor has power.</p> <p>Check that the batteries in the battery wand, satellite battery pack, or C-size satellite battery wand are correctly inserted and fresh.</p> <p>Check that the battery wand, satellite battery pack, C-size satellite battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.</p>
Problem	The shade is not responding to the PowerView™ remote.
Solution	<p>IMPORTANT: A shade will not operate until it is joined to a group. See “Joining a Shade to a Group” on page 15.</p> <p>Check that the correct group number is selected.</p> <p>Check that the batteries in the remote are correctly inserted and are fresh. The LEDs that backlight the remote should come on full bright when the ■ STOP button is pressed.</p>
Problem	The shade is operating slowly or does not raise or lower completely,
Solution	<p>The batteries may be low in the battery wand, satellite battery pack, or C-size battery wand. Check battery orientation or replace the batteries.</p> <p>Check that the battery wand, satellite battery pack, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.</p> <p>Shade limits may need to be reset. See “Basic Reset” on page 16.</p>
Problem	The shade raises or lowers unevenly or the bottom rail is uneven when fully raised.
Solution	<p>Lower the shade completely to allow it to “self-correct” skewing.</p> <p>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</p>

Removing the Shade (If Necessary)

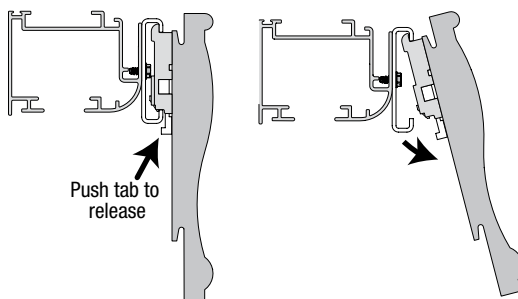
If you have the Crestover™ valance, remove the Crestover valance (see below) before removing the shade.

- Raise the shade completely.
- Support the headrail so that it does not fall. Push up on the headrail and use your finger or a flat blade screwdriver to release the bottom tab on the installation brackets.
- Pull the headrail straight out from the installation brackets.



Removing the Crestover™ Valance (If Necessary)

- Push the white tab at the bottom of the valance bracket to release. Rotate the bottom of the valance away from the shade and remove.



Cleaning Procedures

For most fabrics, the following options are available if your shade needs cleaning.

Dusting

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances. You may also use a hair dryer on a cool setting or compressed air set to a low pressure.

Vacuuming

- Use a low suction, hand-held vacuum for more thorough dust removal.

Spot-Cleaning

Only the following Provenance® fabrics can be spot-cleaned:

- | | |
|-----------------|---------------------|
| ➤ Adelaide | ➤ Mindanao |
| ➤ Aspen | ➤ Montana |
| ➤ Brisbane | ➤ Nantucket™ |
| ➤ Camden | ➤ Palisade |
| ➤ Coastal | ➤ Safari |
| ➤ Colfax | ➤ Samoa |
| ➤ Corner Market | ➤ Shoal Bay |
| ➤ Janipur | ➤ Thailand |
| ➤ Kathay | ➤ Mono Color Liners |
| ➤ Kiawah | ➤ Duo Color Liners |

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. Do not rub the fabric.
- Allow the shade to dry in the completely lowered position.



WARNING

For more safety information call 1-888-501-8364
in the U.S. or 1-866-662-0666 in Canada.

This product contains accessible cords on the back. Accessible cords on the back of Roman Style shades can be pulled out to form a loop, which can STRANGLE a young child.

- Move cribs, playpens and other furniture away from window coverings. Children can climb furniture to access lift cords.

NOTE: The warning labels on the bottom rails of corded window coverings contain important safety information. These warning labels are designed to be permanent, in accordance with the industry's safety standards, and must not be removed.

DECLARATIONS

U.S. Radio Frequency FCC Compliance

FCC ID information is located on top of the shade's headrail.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

Industry Canada

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Class B Digital Device Notice

This Class B digital apparatus complies with Canadian ICES-003, RSS-Gen and RSS-210.

European Conformity

We, the undersigned,

Hunter Douglas Window Fashions

Address: One Duette Way, Broomfield, CO 80020, USA

Hunter Douglas Europe B.V.

Piekstraat 2, 3071 EL Rotterdam, The Netherlands

certify and declare under our sole responsibility that the PV1 motor assembly conforms with the essential requirements of the EMC directive 2004/108/EC and R&TTE directive 1999/5/EC.

A copy of the original declaration of conformity may be found at:

www.hunterdouglas.com/RFcertifications.



Notes

[illegible]

Notes

[illegible]

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

HunterDouglas



hunterdouglas.com

