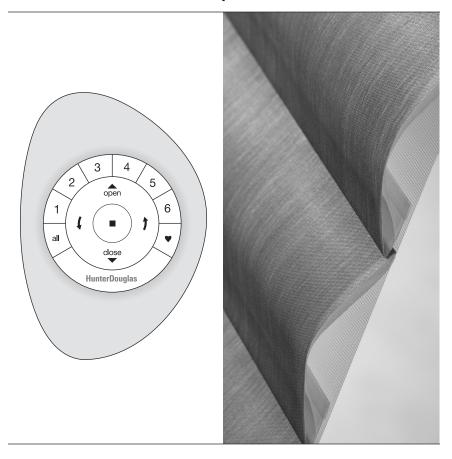
# HunterDouglas 🛟

Installation • Operation • Care



Pirouette® Window Shadings PowerView™ Motorization

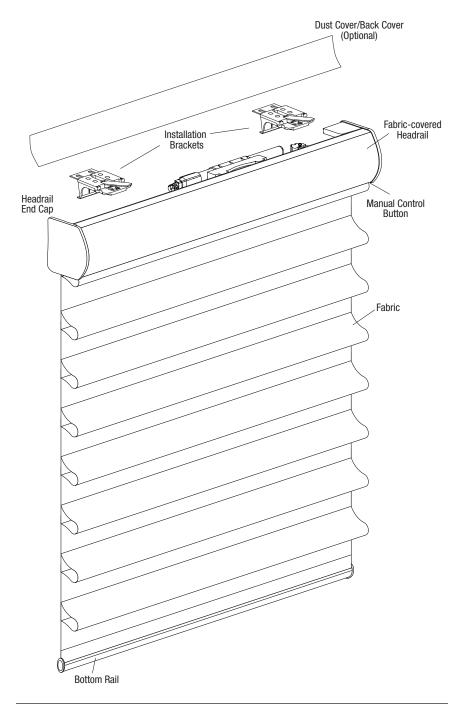
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## Questions?

Call the Hunter Douglas Customer Information Center at **1-888-501-8364**.

## **Product View**



#### GETTING STARTED

Thank you for purchasing Hunter Douglas Pirouette® window shadings. With proper installation, operation, and care, your new shadings will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation. For information regarding operation and programming, refer to the guide included with your remote control or wireless wall switch.

#### Tools and Fasteners Needed

- Flat blade and Phillips screwdrivers
- Measuring tape and pencil
- Power drill, 3/32" drill bit. and 1/4" hex driver

- Level (laser level is recommended)
- Pliers
- Scissors (heavy-duty)

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- #6 Hex Head Screws (Provided). Two 11/2" screws are provided per installation bracket.
- Longer #6 Hex Head Screws (Not Provided). If using spacer blocks, use #6 screws long enough for a secure attachment.
- Speed Nuts and Screws (Provided). Extension brackets come with screws and speed nuts.
- **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.



Hex Head Screw (Provided)



Longer #6 Hex Head Screw for Use with Spacer Blocks (Not Provided)



## **Important Operating Note**

If a shading has been fully lowered with the vanes open for a long period of time, the vanes may become "set" — they may not easily close or flatten. This is a normal characteristic of fabric products.

If this happens, toggle the shading up and down to coax the vanes as closed as possible. If necessary, gently pull down on the lowest operable vane. You may also dress the vanes gently with your hands to help them close. Then roll up the shading slowly to flatten the vanes. Allow the fabric to remain in the headrail for up to 24 hours.

To prevent vane set, regularly "exercise" the shading by raising and lowering it and opening and closing the vanes.

#### **Installation Overview**

To install your shading, you will need to perform the following four steps:

**STEP 1:** Mount the Installation Brackets

STEP 2: Connect the Power Cable

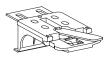
**STEP 3:** Install the Shading

**STEP 4:** Connect the Power Source, If Applicable

#### STEP 1 — Mount the Installation Brackets

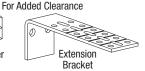
- Your order will include the correct number of installation brackets for your shading width, as shown in the table below.
- Shading orders may also include spacer blocks or extension brackets, if they were specified for added clearance.
  - Extension brackets are used for end mount shadings, as well.

#### Installation Bracket



Brackets
2
3
4
5

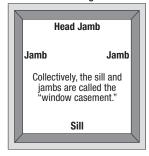




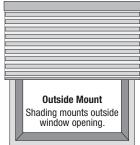
## **Mounting Types and Window Terminology**

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.

#### Molding







- Refer to the appropriate page below based on your order:
  - Inside Mount Page 4
  - Outside Mount Page 7
  - ➤ End Mount Page 10

#### **Mount the Installation Brackets — Inside Mount**

## Prepare the Installation Brackets

- If using the optional back cover: Use pliers or heavyduty scissors to remove <u>both</u> the top and bottom tabs on the installation brackets.
  - Remove the top tab on the back cover brackets.
  - Snap the prongs on the back cover brackets into the holes on the back of the installation brackets.



- If you have a battery wand, remove both tabs on the installation brackets.
- If you have a satellite battery pack or DC power supply, remove the top tab only on the installation brackets.

**NOTE:** Save these tabs once removed. They may be used as shims, if necessary.

## Mount the Installation Brackets

- Decide whether the front or back set of installation bracket holes works best in your application. (The front set is the preferred location.)
  - ➤ The minimum depth required for mounting is 1".
  - ➤ The fully recessed mounting depth is 3³/₄".
  - If using the optional back cover, an additional 1/4" mounting depth is required.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned.



**WARNING:** Failure to properly align the brackets could result in the headrail releasing from the brackets.

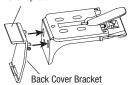
- Using the bracket installation template which is provided with your shading, mark the right bracket location (3³/8" from the right jamb to center of the bracket).
  - ➤ The bracket installation template is placed in top right corner of the window casement, facing down when used.

**IMPORTANT:** If using the optional back cover, the template needs to be placed 1/4" from the back surface.

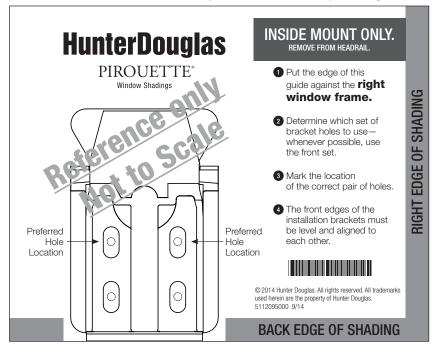
- Measure and mark the left bracket location 2" in from the left jamb.
  - > Be sure to mark the same set of holes as on the right side.



Remove top tab.

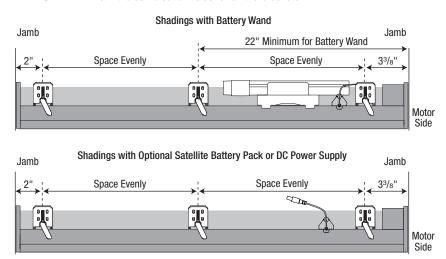


Mounting Depth Inside Mount Bracket Installation Template. Mark holes with template facing down.



If more than two installation brackets are required (see table on page 3), mark the location of additional bracket(s) spaced evenly between the two end bracket locations. Mount into wood whenever possible. Allow a minimum of 22" from the motor side for the battery wand.

**IMPORTANT:** Mark the same set of holes for all the brackets.



#### INSTALLATION

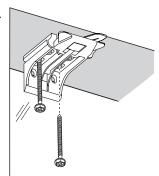
■ Drill the screw holes using a <sup>3</sup>/<sub>32</sub>" drill bit.

**CAUTION:** Use drywall anchors when mounting into drywall.

- Use a level to check that the mounting surface is level. If necessary, you can shim the brackets using the tabs that were removed from the brackets.
- Attach the installation brackets using the screws provided.

**IMPORTANT:** Do not overtighten the screws. Check to ensure the lever can be moved easily side to side. If not, loosen the screws in one-eighth turn increments until the lever can be moved easily.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned to each other.



If using the optional back cover: Install the cover into the back cover brackets. If necessary, trim the back cover to the desired width.



Proceed to "STEP 2 — Connect the Power Cable" on page 11.

#### Mount the Installation Brackets — Outside Mount

## **Prepare the Installation Brackets**

Use pliers or heavy duty scissors to remove both the top and bottom tabs on the installation brackets.

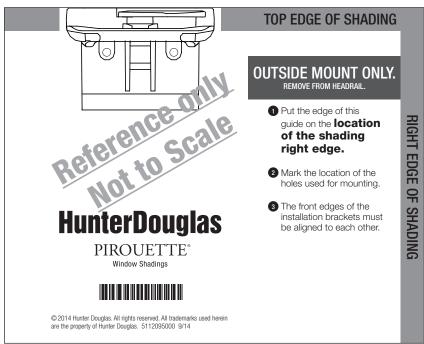
**NOTE:** Save these tabs once removed. They may be used as shims, if necessary.



#### Mount the Installation Brackets

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
  - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Using the bracket installation template which is provided with your shading, mark the right bracket location (3³/8" from the right headrail end point to center of the bracket).
  - The top right corner of the bracket installation template is placed at the right headrail end point facing away from the window, when used.

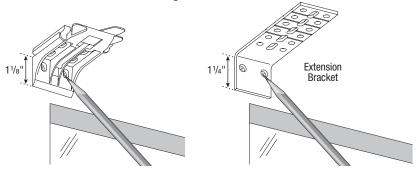
## Outside Mount Bracket Installation Template



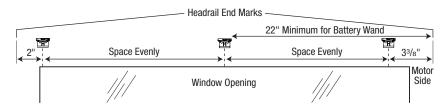
#### INSTALLATION

- Measure and mark the left bracket location 2" in from the left headrail end point.
  - ➤ A minimum 1" flat vertical surface is required for the installation brackets. Extension brackets require 11/4".
  - The tops of the installation brackets or extension brackets should be at the desired height. The brackets should be level and aligned.

**CAUTION:** The rear of the brackets must be flush against a flat mounting surface. Do <u>not</u> mount brackets on curved molding.



If more than two installation brackets are required (see table on page 3), mark the location of additional bracket(s) spaced evenly between the two end bracket locations. Mount into wood whenever possible. Allow a minimum of 22" from the motor side for the battery wand.

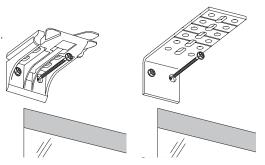


■ Drill the screw holes using a <sup>3</sup>/<sub>32</sub>" drill bit.

**CAUTION:** Use drywall anchors when mounting into drywall.

Attach the installation or extension brackets using the screws provided.

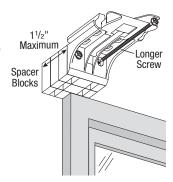
**IMPORTANT:** The tops of the installation brackets or extension brackets must be level with their front edges aligned.



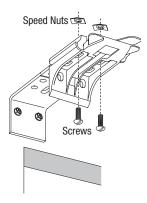
If using spacer blocks, attach the spacer block(s) and installation bracket to a flat vertical mounting surface with #6 screws long enough for a secure installation.

**IMPORTANT:** Do not add more than  $1\frac{1}{2}$ " of clearance using spacer blocks.

**IMPORTANT:** The tops of the installation brackets must be level with the front edges aligned.



If using extension brackets, attach an installation bracket to the underside of each extension bracket using the speed nuts and screws provided.



Proceed to "STEP 2 — Connect the Power Cable" on page 11.

#### **End Mount**

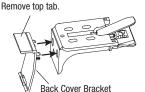
End mount the headrail when conventional mounting techniques will not work — for example, in an arched window opening.

## **Prepare the Installation Brackets**

 Use pliers to break off both removable tabs from the installation brackets.



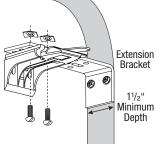
- If you ordered a back cover, attach the back cover brackets to the installation bracket.
  - Remove the top tab from the back cover bracket.
  - Snap the prongs on the back cover brackets into the holes on the back of the installation brackets.



#### Mount the Extension and Installation Brackets

- Mount extension brackets to each side of the opening at the desired height of the shading.
  - The mounting surface must be vertical and flat, not part of an arched curve.
  - ➤ Minimum mounting surface width with a built-in battery wand is 21/8".
  - ➤ Minimum mounting surface width with a satellite battery pack or DC power supply is 1½".
- Attach the installation brackets to the extension brackets using the provided screws and speed nuts.

**IMPORTANT:** On the motor side, the installation bracket must be attached at the end of extension bracket.





**WARNING:** To end mount shadings into a surface other than a secure wall stud, use medium to heavy-duty wall anchors (not provided) matched to the wall thickness. Failure to mount the brackets securely may result in injury or property damage.

■ If using the optional back cover: Install the cover into the back cover brackets. If necessary, trim the back cover to the desired width.



Proceed to "STEP 2 — Connect the Power Cable" on page 11.

#### STEP 2 — Connect the Power Cable

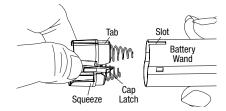
**NOTE:** When power is connected to the motor, a green LED inside the manual control button housing will flash to indicate the shading is ready for operation.

- Refer to the appropriate page based on your order.
  - For a battery wand, see below.
  - For a satellite battery pack, an optional C-size satellite battery wand, an optional DC power supply, or an optional DC power supply with daisy-chain connections, see page 12.

## If You Have a Battery Wand...

#### Install the Batteries into the Battery Wand

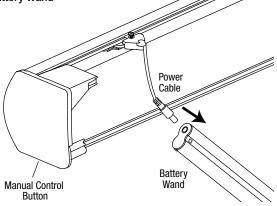
- Squeeze the cap latch to release the cap.
- Remove the cap from the battery wand.
- Install the batteries according to the instructions on the battery wand label.



- Hunter Douglas recommends AA alkaline batteries for use with our battery-powered shadings. These will provide more than one year of operation, depending on usage. Lithium and rechargeable batteries are not recommended.
- Replace the cap.
  - Align the tab with the end of the wand.
  - Press the cap on until it latches.

## Plug the Power Cable into the Battery Wand

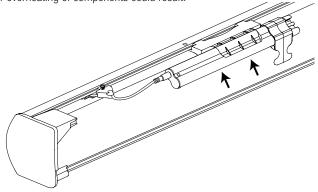
From the back of the shading headrail, connect the power cable into the socket on the battery wand.



#### Mount the Battery Wand into the Battery Wand Clip

Push the battery wand straight up into the battery wand clip until it snaps into place. Check to make sure the battery wand is secure.

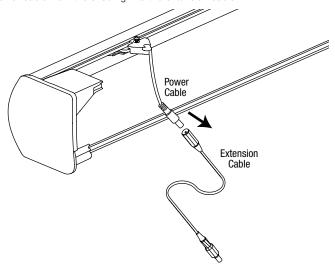
**CAUTION:** Be sure the cable do not become pinched by the battery wand clip during installation. Damage or overheating of components could result.



Proceed to "STEP 3 — Install the Shading" on page 13.

## If You Have a Satellite Battery Pack, C-size satellite battery wand, DC Power Supply, or DC Power Supply with Daisy-Chain Connections...

Plug the power cable from the shading into the extension cable.



Proceed to "STEP 3 — Install the Shading" on page 13.

Protective

Cover

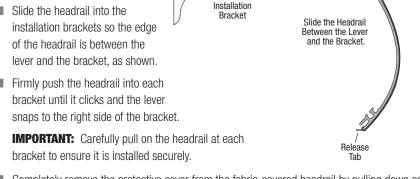
Headrail

## STEP 3 — Install the Shading

**IMPORTANT:** Leave the protective cover on the fabric-covered headrail until you are satisfied with the installation and operation of your shading.

Lever

- Position the shading so that the front faces you.
- Slide the headrail into the of the headrail is between the
- Firmly push the headrail into each



Completely remove the protective cover from the fabric-covered headrail by pulling down on the release tab.

## Attach the Dust Cover (Optional for Outside Mounts)

The dust cover is used to protect the top of the headrail from exposure.

- Cut the dust cover to desired width.
- Remove the paper backing on one side of the hook and loop fastener dots.
- Apply the dots to the installation brackets on each end of the shading.



Dots -

- Remove the remaining paper backing from the dots.
- Center the dust cover over the top of the shading, above the dots.
- Press the dust cover down onto the dots.





## STEP 4 — Connect the Power Source, If Applicable

■ If you have the attached battery wand, proceed to "Operate the Shading" on page 17.

**NOTE:** When power is connected to the motor, a green LED inside the manual control button housing will flash to indicate the shading is ready for operation.

- Refer to the appropriate page based on your order.
  - For a satellite battery pack, see below.
  - For an optional DC power supply, see page 15.
  - > For an optional DC power supply with daisy-chain connections, see page 16.
  - For an optional C-size satellite battery wand, see the instructions that came with the wand.

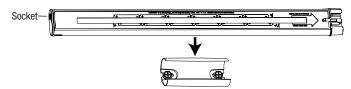
## If You Have a Satellite Battery Pack...

#### Install the Batteries into the Battery Wand

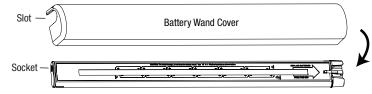
Refer to the instructions on page 11.

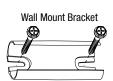
#### Mount the Satellite Battery Pack

- Decide where you want to mount the bracket. A satellite battery pack may be mounted in any orientation.
- Mark the screw holes.
- Drill the screw holes using a <sup>3</sup>/<sub>32</sub>" drill bit.
- Remove the backing from the double-sided tape. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.

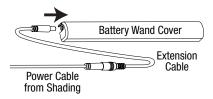


Replace the cover with the slot aligned to the socket in the battery wand.





Plug the extension cable into the socket in the battery wand.



Proceed to "Testing the Shading" on page 17.

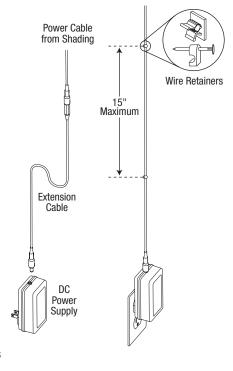
## If You Have a DC Power Supply...

#### **Connect the Power Supply**

- Plug the extension cable into the DC power supply.
- Plug the DC power supply into a standard outlet.
- Secure the extension cable using wire retainers (not supplied). If hiding the cable behind the shading, make sure it does not impede the operation of the shading.
- Space the wire retainers approximately 15" apart along the power supply cable, as shown.



**WARNING:** Keep cords and small parts out of the reach of children. They can wrap cords around their necks and **STRANGLE.** They can also put small parts in their mouths and **CHOKE**.





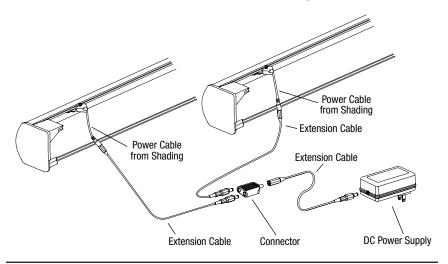
**WARNING:** Electric shock and/or a fire hazard may occur, if not properly installed.

Proceed to "Testing the Shading" on page 17.

## If You Have a DC Power Supply with Daisy-Chain Connections...

The daisy-chain feature allows up to three PowerView<sup>™</sup> motorized shadings to be powered by a single DC power supply. However, each shading has its own RF receiver and can operate independently. The daisy-chain feature is only available with the DC power supply option.

- Route the power cables from each shading to the connector, using an extension cable, if necessary.
- Plug an extension cable into the connector and plug the cable into the DC power supply. Two extension cables and two connectors are used for three shadings.



Proceed to "Testing the Shading" on page 17.

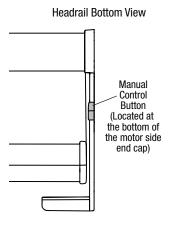
## **Testing the Shading**

**CAUTION:** The shading should be installed before following the steps below.

Testing the shading with the manual control button will allow you to ensure that the motor and power source are working correctly.

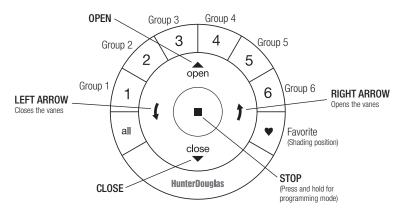
- Press the manual control button on the bottom of the motor side end cap to test operation. If the shading does not operate, see "Troubleshooting" on page 20.
  - Press the button to alternately lower, stop, open/ close the vanes, and raise the shading.

**CAUTION:** When raising the shading for the first time, observe how the fabric rolls up into the headrail. It should roll up evenly. If the bottom rail is not level or the shading starts to rub against either window jamb, immediately press the manual control button to stop the shading. See "Adjust the Bottom Rail Weight" on page 22.



## **Using the PowerView™ Remote**

First, activate the remote by pulling both plastic tabs from the back battery compartment.



**IMPORTANT:** If you have more than one remote, see "Adding Additional Remote(s) to the PowerView™ Shade Network" in the *PowerView Motorization Remote Control Guide*.

## Joining a Shading to a Group

**IMPORTANT:** The shading will not operate using the remote until it has been joined to a group.

- 1. Press and hold STOP for 4 seconds to put the remote in program mode. The lights on the remote will flash to indicate it is in program mode.
- 2. Press the desired group number (1 6) on the remote. The backlight for the group number will flash to show it is selected.
- 3. Press and hold the manual control button on the shading.
- 4. While continuing to press the manual button, press ▲ OPEN on the remote. The shading will move slightly to indicate it has joined the group. Release the manual control button.
- 5. Press and hold STOP for 4 seconds to exit program mode. The lights will stop flashing.

## **Basic Operation**

- 1. To wake up the remote, simply pick it up or press STOP. The last group(s) selected will be highlighted and active.
- 2. Press "all" or groups 1 6 to select specific shading(s) to move. Selected group button(s) will light to show they are selected.
  - a. Multiple group buttons may be selected at a time.
  - b. To deselect a group, press the group button again. The backlight for that group button will go out.
- 3. Press ▼ CLOSE to lower the selected shading(s).
- 4. Press the right arrow to open the vanes.
- 5. Press the **√** left arrow to close the vanes.
- 6. Press ▲ OPEN to raise the selected shading(s).
- 7. Press STOP to stop shading or vane movement anywhere along its travel.
- 8. While a shading is in motion, press the opposite of shading motion (▲ OPEN or ▼ CLOSE) to reverse direction.
- 9. Press ♥ FAVORITE to send selected shading(s) to your preset "favorite" position. Refer to the *PowerView™ Motorization Remote Control Guide* on how to set a favorite position.

## **Operating Tips**

- 1. When the shading is raised, pressing the  $\uparrow$  right arrow will first lower the shading and then open the vanes.
- When the shading is lowered with the vanes open, pressing ▲ OPEN will first close the vanes and then raise the shading all the way.

## **Further Operation and Programming Information**

#### PowerView<sup>™</sup> Pebble<sup>™</sup> Remote and/or PowerView Surface Remote Operation

For information regarding operation and programming of the PowerView remote, refer to your *PowerView Motorization Remote Control Guide*.

#### PowerView Scene Controller

For information regarding operation and programming of the PowerView Scene Controller, refer to your *PowerView Motorization Scene Controller Guide*.

#### PowerView App Operation

The PowerView Hub is required for PowerView App operation. For information regarding setup and operation using the PowerView App, refer to the online *PowerView App Software Guide* at **hunterdouglas.com/powerview/support**.

## **Resetting the Shading (If Necessary)**

#### **Basic Reset**

The basic reset is used to reset the shading's travel limits.

- 1. Press and hold the manual control button for 6 seconds. The shading will move slightly.
- Release the manual control button. The shading will raise to its fully open position to set the upper travel limit, then lower to the fully closed position with vanes open to set the lower travel limit. The shading will move slightly one more time to indicate that the travel limits have been reset.

## **Resetting Shading Programming**

This reset erases all shading programming from memory, including group assignments, preventing any input device from operating the shading. Its primary use is during installation to correct group and network assignments. This reset does not affect travel limits.

- 1. Press and hold the manual control button for 12 seconds. The shading will move slightly after 6 seconds, then again after 12 seconds. Release the button.
- 2. Refer to "Joining a Shading to a Group" on page 18 to program the shading to a group.

## **Troubleshooting**

If your shading is not operating correctly:

- First review the guide that came with your control device.
- Refer to the following troubleshooting for specific solutions for your shading.

If questions remain, please contact the Hunter Douglas Customer Information Center at **1-888-501-8364.** 

Problem	The shading will not snap into the installation brackets.
Solution	If the shading has a battery wand, check that the wand is not interfering with the installation brackets.
	Check that the installation brackets are level. Shim to level, if necessary.
	Be sure the heads of the mounting screws are flush against the installation bracket.
	Check that the headrail is completely inserted into the installation brackets. See "STEP 2 — Install the Shading" on page 13.
Problem	The shading does not operate using the manual control button.
Solution	Unplug the power cable from the motor, then plug it back in. A green LED inside the manual control button housing should flash to indicate the motor has power.
	Check that the batteries in the battery wand, satellite battery pack, or C-size satellite battery wand are correctly inserted and are fresh.
	Check that the battery wand, satellite battery pack, C-size battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.
Problem	The shading is not responding to the PowerView <sup>™</sup> remote.
Solution	<b>IMPORTANT:</b> A shading will not operate using the remote until it has been joined to a group
	Check that the correct group number is selected.
	Check that the batteries in the remote are correctly inserted and are fresh. The LEDs that backlight the remote should come on full bright when ■ STOP is pressed.

Problem	The vanes do not open when the shading is first operated.
Solution	Make sure the shading is completely lowered.
	Open and close the shading repeatedly to help open the vanes. If necessary, gently pull down on the lowest operable vane.
Problem	The bottom rail does not raise completely, or lower completely, or its location when fully lowered has migrated over time.
Solution	The batteries may be low in the battery wand, satellite battery pack, or C-size satellite battery wand. Replace the batteries.
	Check that the battery wand, satellite battery pack, C-size battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.
	Check that there is clearance between the ends of the shading and the window casement on inside mounts.
	Check if the fabric rolls up evenly into the headrail. If not, see "Adjusting the Bottom Rail Weight" on page 22.
	The shading may need to be reset. Refer to "Resetting the Shading" on page 19.
Problem	Adjacent shadings do not roll up evenly.
Solution	It is considered normal if the roll-up on both shadings is within 5/16" of each other. If one shading rolls up tighter than another, repeatedly lower and raise both shadings.
	Check that the shading fabric is not catching on any brackets or components.
	Check that the fabric winds evenly and does not rub against the headrail. If uneven, see "Adjust the Bottom Rail Weight" on page 22.
Problem	The vanes do not close completely. They stay contoured and do not flatten.
Solution	Toggle the vanes open and closed, then coax the vanes as closed as possible. If necessary, gently pull down on the lowest operable vane. You may also gently dress the vanes with your hands to help them close. Then roll up the shading slowly to flatten the vanes. Allow the fabric to remain in the headrail for up to 24 hours.
	To avoid this in the future, regularly "exercise" the shading by raising and lowering it and opening and closing the vanes.

#### **Problem**

The shading raises or lowers unevenly, the bottom rail is not level when fully raised, or the fabric winds unevenly or starts to rub against one end of the headrail.

#### Solution

Check that the installation brackets are level. Shim to level, if necessary.

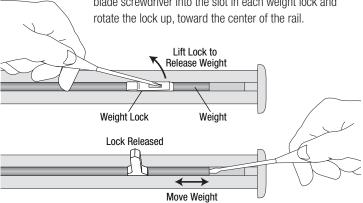
Check if the window is out-of-square by measuring the diagonals. Shim the installation brackets to level, if necessary.

If the headrail is level and the window is square, adjust the bottom rail weight.

## Adjusting the Bottom Rail Weight

**IMPORTANT:** Only adjust the bottom rail weight if the fabric does not roll up straight into the headrail.

First, release both weight locks. On the back of the bottom rail, insert a flatblade screwdriver into the slot in each weight lock and rotate the lock up, toward the center of the rail

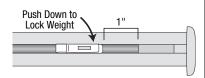


Slide the weight, in 1" increments, in the direction the fabric is gathering.



Test and, if necessary, adjust again.

After final adjustment, rotate each lock down toward the outside of the rail to secure the weight. At least 1" should overhang each lock.



Top View

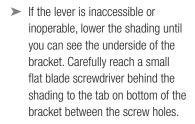
Move Lever to Left

А

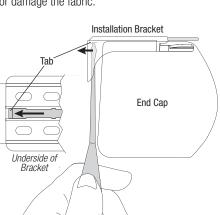
## **Removing the Shading**

- Fully raise the shading.
- If your shading is powered by the satellite battery pack, C-size battery wand, or DC power supply, disconnect the extension cable from the power source.
- Move each lever of the installation brackets to the left to release the shading.
  - ➤ A flat blade screwdriver can be used to move the lever.

**CAUTION:** Be very careful not to tear or damage the fabric.



- Push the tab away from the shading and pull the headrail to release it from the bracket.
- Carefully pull the shading to remove it from the brackets.



## **Cleaning Procedures**

Pirouette® window shadings are made of 100% polyester (except the Cotton fabric), which means they are inherently durable and resilient. However, care must be taken to avoid wrinkling the fabric, particularly where the vanes meet the sheer backing fabric.

**CAUTION:** Do not steam Pirouette fabrics.

#### Fabric-Covered Headrail

Lightly dust with a clean, dry cloth, vacuum using low suction, or spot clean with a damp cloth and mild detergent.

## **Dusting**

Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

## **Vacuuming**

Use a hand-held vacuum with low suction for more thorough dust removal.

## **Spot Cleaning**

Spot clean with a damp cloth using a mixture of water and mild detergent.

## Injection/Extraction

**CAUTION:** Do not use the injection/extraction method of deep cleaning on the Cotton fabric.

Most Pirouette® window shadings can be professionally cleaned using the injection/ extraction method.

## **Ultrasonic Cleaning**

**CAUTION:** Do not ultrasonically clean Cotton, Satin Metallic, or Shantung fabrics.

- Other Pirouette fabrics can be ultrasonically cleaned by a professional.
- Specify that a mild detergent solution be used.
- Never immerse the headrail in the solution.
- Allow the shading to dry in the completely lowered position.

## **Electrostatic Cleaning**

Do not use electrostatic cleaning devices on any Pirouette window shading.

#### A Note About Pirouette Fabric

As with all textiles, Pirouette fabrics are subject to some variations. Slight wrinkling, puckering, or bowing is inherent to this textile product and should be considered normal, acceptable quality. These characteristics are not usually visible from the front or rear but may be visible from a side angle.

Precautions should be taken to reduce exposure to harsh environmental elements, such as salt air. Continuous exposure through open windows and doors will accelerate the fabric deterioration.

#### U.S. Radio Frequency FCC Compliance

FCC ID information is located on shading behind the end cap cover. The end cap cover may be removed by hand to view this information.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Industry Canada

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

#### Class B Digital Device Notice

This Class B digital apparatus complies with Canadian ICES-003, RSS-Gen and RSS-210. CAN ICES-3 (B)/NMB-3(B)

#### European Conformity

We, the undersigned,

Hunter Douglas Window Fashions
One Duette Way, Broomfield, CO 80020, USA

Hunter Douglas Europe B.V.

Piekstraat 2, 3071 EL Rotterdam, The Netherlands

certify and declare under our sole responsibility that assembly PV2 conforms with the essential requirements of the EMC directive 2004/108/EC and R&TTE directive 1999/5/EC.

A copy of the original declaration of conformity may be found at:

www.hunterdouglas.com/RFcertifications.







The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

#### **COVERED**

#### BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- · Components and brackets.
- · Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

#### NOT COVERED

#### BY A LIFETIME LIMITED WARRANTY

- · Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance
- · Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

#### TO OBTAIN WARRANTY SERVICE

- 1. Contact your original dealer (place of purchase) for warranty assistance.
- 2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
- Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.



hunterdouglas.com

