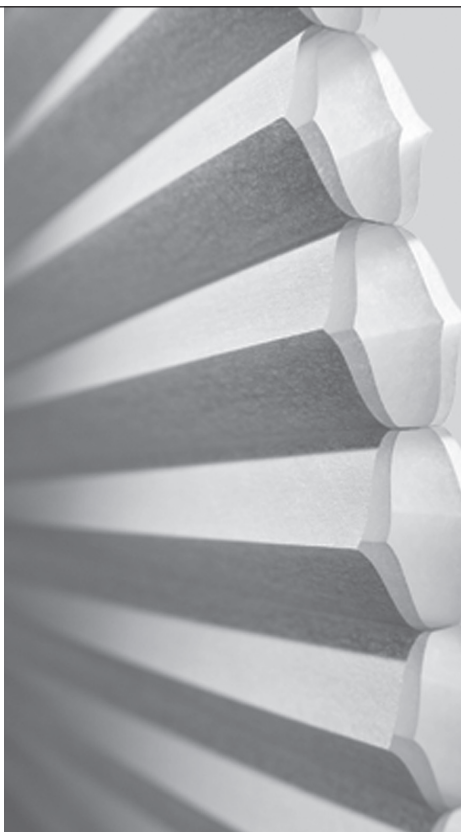
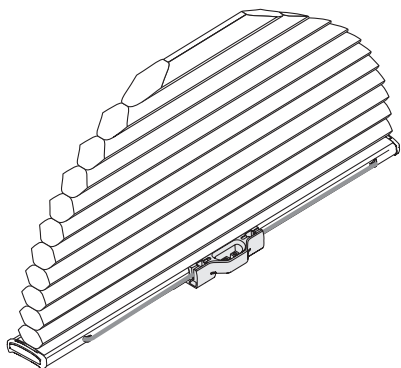


HunterDouglas

Installation • Operation • Care



Duette® Honeycomb Shades
EasyView® Arch

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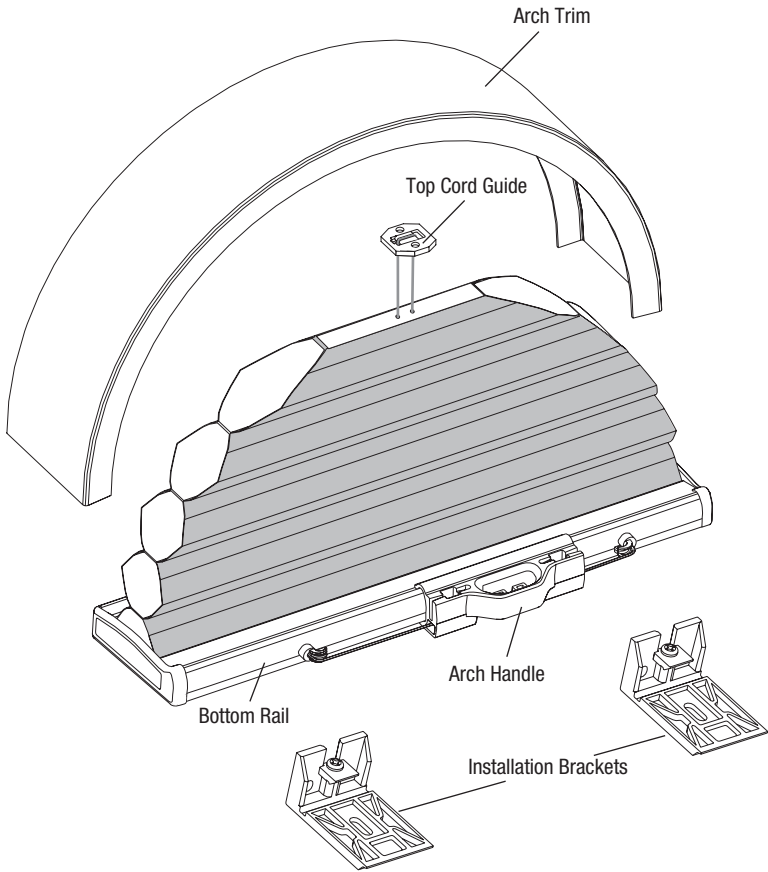
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Questions?

Call the Hunter Douglas Customer Information Center at
1-888-501-8364.

Product View



GETTING STARTED

Thank you for purchasing the Hunter Douglas Duette® EasyView® Arch. With proper installation, operation, and care, your new shade will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools And Fasteners Needed

- Flat blade and Phillips screwdriver
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, $\frac{3}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver
- Utility Knife

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two $1\frac{1}{2}$ " screws are provided per installation bracket.
- **Longer #6 Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment.
- **#6 Flat Head Screws (Provided).** If end mounting the common headrail shade, use two $1\frac{1}{2}$ " screws per installation bracket.
- **Drywall Anchor (Not Provided).** Use drywall anchors when mounting into drywall.



**#6 x $1\frac{1}{2}$ "
Hex Head Screw**
(Provided)



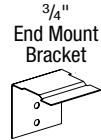
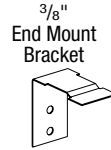
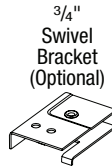
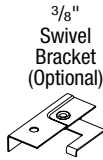
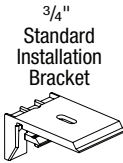
**Longer #6 Hex Head Screw
for Use with Spacer Blocks**
(Not Provided)



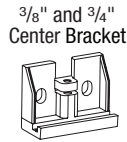
**#6 Flat Head Screw
for Use with Common
Headrail End Mounts**
(Provided)

Installation Overview

- Your order will include two installation brackets specific to the fabric pleat size and type of brackets ordered.

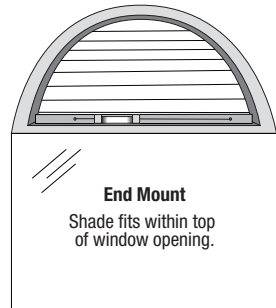
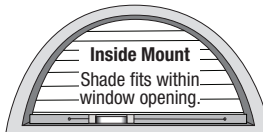
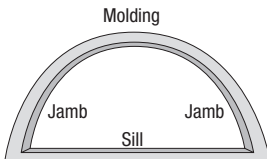


- If the arch is over 30" wide, your order will also include a center bracket.



Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. The Duette® EasyView® Arch can be inside mounted or end mounted.



- Refer to the appropriate page below based on your order:

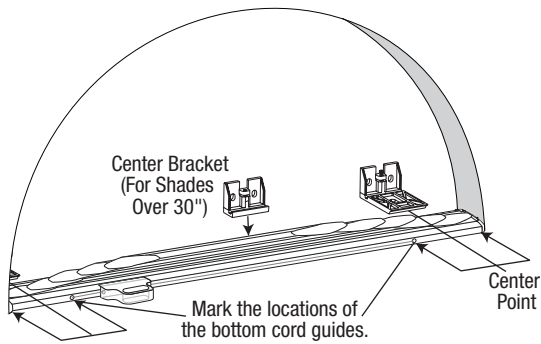
➤ **Inside Mount — Page 4**

➤ **End Mount — Page 5**

INSTALLATION

Mount Installation Brackets — Inside Mount

- Place the shade in the window.
- Mark the mounting surface below the two bottom cord guides.
- Find the center point between your mark and the window jamb.



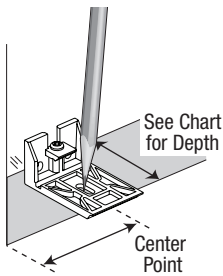
NOTE: This is the center point of the installation bracket.

- Center the brackets on your marks and mark the location of the screw holes.

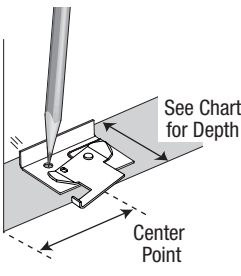
- Mounting depth will vary depending on the fabric pleat size. Refer to the chart for depth requirements.
- For fully recessed mounting, the entire shade is inside the window casement.
- **For a shade over 30":** Center the center bracket between the two end brackets and mark the location.

Depth Chart For Bracket Placement		
Bracket Type	Minimum	Fully Recessed
3/8" Standard	1"	1 5/8"
3/4" Standard	1 1/4"	2 3/8"
3/8" Swivel	1/2"	1 1/4"
3/4" Swivel	1/2"	2"

IMPORTANT: The front edges of the installation brackets must be level and aligned.



Standard Bracket

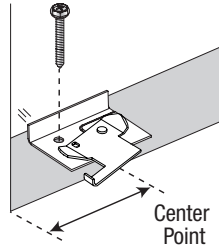
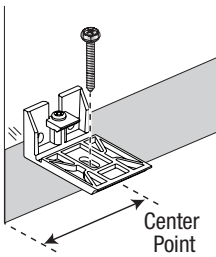


Swivel Bracket

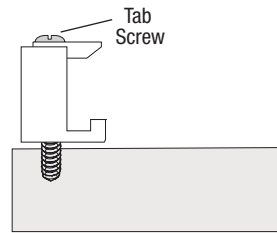
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

- Attach the installation brackets using the screws provided.
- Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



- **For a shade over 30":** Use the tab screw to mount the center bracket to the pre-drilled hole in the bottom sill.

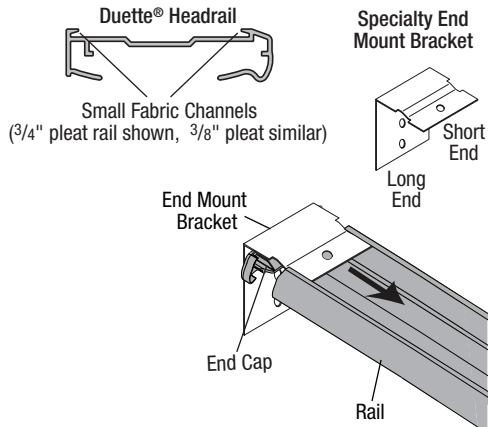


Proceed to "Install the Shade" on page 6.

Mount Installation Brackets — End Mount

Install End Mount Brackets onto the Headrail

- Slightly remove the end caps from the headrail. Do not remove them all the way.
- Insert the short end of the specialty end mount brackets over each of the end caps and under the small fabric channels in the headrail.



INSTALLATION

Attach the End Mount Brackets to the Window Jamb

- Fully lower the shade.
- Position the fully lowered shade in the window.
- Gently push the fabric away from the end mount brackets to allow access to the screw holes.
- Mark the screw hole locations.

IMPORTANT: Check that the front edge of the shade is level and aligned.

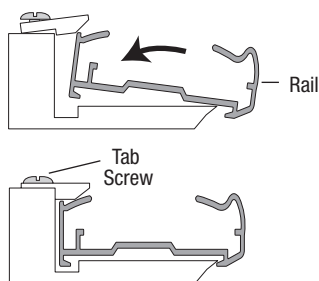
- Remove the shade from the window.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Install the shade by attaching the end mount brackets, using the screws provided.

Proceed to "Install the Arch Trim" on page 7.

Install the Shade

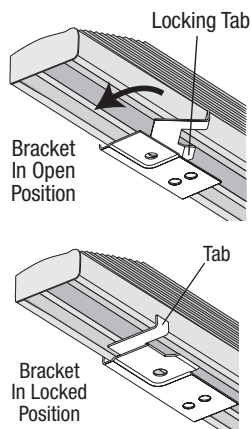
Standard Brackets

- Position the shade so the front fabric faces you.
- Slip the rail into the installation brackets so the front of the bracket slides under the front groove on the bottom of the rail.
- Gently roll the back of the rail down and push back to snap into place.
- Tighten the tab screw snugly. Do not overtighten.



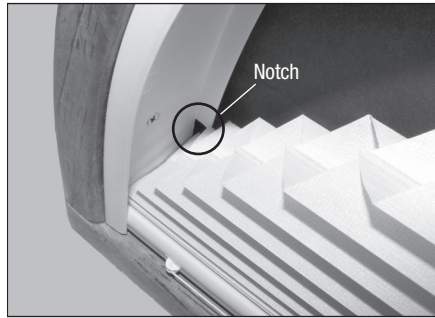
Swivel Brackets (Optional)

- Place the swivel brackets in the open position.
- Place the rail against the back of the swivel brackets.
- Rotate the swivel arm to snap the locking tab under the rail.
- The shade is locked when the push tab is against the rail.



Install the Arch Trim

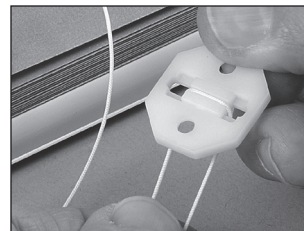
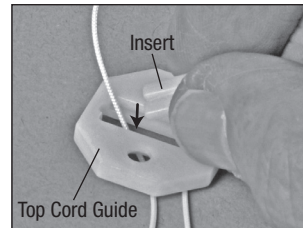
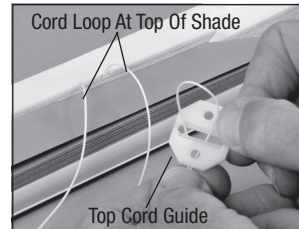
- To size the trim, position it along the entire curved surface, inside the window frame.
- Mark where to cut the arch trim. With inside-mounted shades, the ends of the trim should rest on the bottom of the window casement.
- Cut the arch trim to the correct length using a utility knife.
- For a shade with a wider bottom rail, cut a notch into the bottom back of the arch trim to accommodate the rail, as shown in the photo above.
- Place the trim back into the casement and line up the trim with both ends of the bottom rail, flush with the front of the casement.
- Attach the arch trim, using the screws provided.



Attach the Top Cord Guide

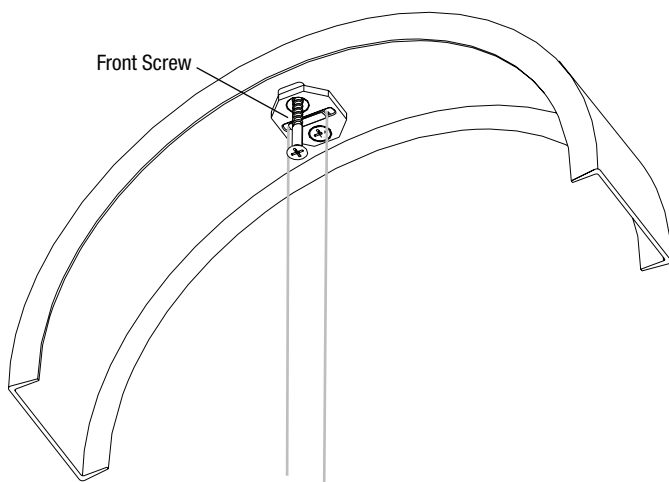
- Thread the cord loop at the top of the arch up through the center of the top cord guide.
- Put the insert into the top cord guide as shown.
- Seat the cord into the "track" of the insert.
- Line up the front of the guide with the front of the casement directly above the shade so the bottom rail and cords form a 90° angle. The guide should reach the top casement with the cords taut.

CAUTION: Do not twist the lift lines going to the top cord guide or the shade will not be able to close all the way.



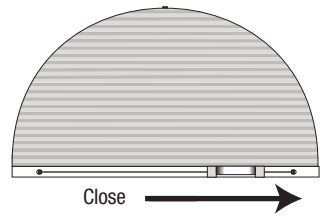
INSTALLATION

- Mark and drill the back hole of the guide.
- Put a screw in the back hole only.
- Check the top cord guide placement by moving the arch handle to the right to raise the shade. Determine if the top center cord guide is in the correct location by watching the fabric rise. If necessary, adjust the location of the top center cord guide and raise the shade again to check alignment.
- When the shade operates correctly, drill, and fasten the front of the top cord guide with the other screw.

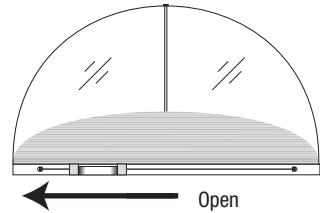


Shade Operation

- To close the shade, slide the arch handle to the right.



- To open the shade, slide the arch handle to the left.



Troubleshooting

Problem	The top cord guide does not reach the top of the window opening.
Solution	<p>Decrease Tension / Lengthen the Center Cord</p> <p>Open the shade by pulling the handle all the way to the left.</p> <p>Locate the cord from the right hole next to the pocket (as shown).</p> <p>Remove the ferrule from the pocket by pulling on the excess cord</p> <div data-bbox="312 431 556 605" data-label="Image"> <p>A line drawing diagram of the cord guide assembly. It shows a horizontal track with a 'Pocket' and a 'Hole'. A 'Handle' is attached to the left side. A 'Ferrule' is shown being pulled away from the 'Pocket' by a cord. Labels with leader lines point to 'Ferrule', 'Pocket', 'Hole', and 'Handle'.</p> </div> <div data-bbox="621 415 935 605" data-label="Image"> <p>A close-up photograph of the cord guide assembly. A pair of pliers is shown pulling the cord to remove the ferrule from the pocket.</p> </div> <p>To lengthen the cord, hold the cord tight between the pocket and the ferrule and slide the ferrule away from the pocket by a $\frac{1}{4}$" to decrease the tension.</p> <p>After adjusting, place the ferrule fully back into the pocket.</p> <p>NOTE: Loop the cord around the ferrule once and back through the tapered end. Make sure the loops fits into the groove on the side of the ferrule before inserting it into the pocket.</p> <div data-bbox="312 855 772 1096" data-label="Image"> <p>A close-up photograph of hands looping the cord around the ferrule. The cord is being fed through the tapered end of the ferrule.</p> </div> <p>Test the shade operation.</p> <p>After routing the cord into the hole next to the pocket, trim the extra cord under the handle.</p> <p>CAUTION: Do <i>not</i> trim the cord until you are satisfied with the operation of the shade.</p> <div data-bbox="621 1143 935 1390" data-label="Image"> <p>A close-up photograph of the cord being trimmed under the handle. A pair of scissors is shown cutting the cord.</p> </div>

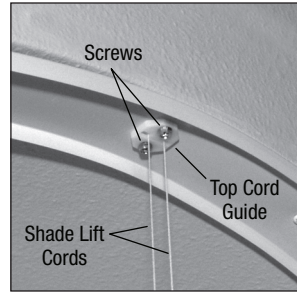
Problem	The shade has a droopy cord or the shade will not stay up.
<p>Solution</p>	<p>Increase Tension / Shorten the Center Cord</p> <p>Close the shade by moving the handle all the way to the right.</p> <p>Locate the cord from the right hole next to the pocket (as shown).</p> <p>Remove the ferrule from the pocket by pulling on the excess cord</p> <div data-bbox="309 386 552 560" data-label="Image"> <p>A line drawing diagram of the shade's internal mechanism. It shows a horizontal track with a handle on the right. A cord runs through a hole in the track, loops around a ferrule, and then passes through a pocket. Labels with leader lines point to the 'Ferrule', 'Pocket', 'Hole', and 'Handle'.</p> </div> <div data-bbox="618 370 934 560" data-label="Image"> <p>A black and white photograph showing a close-up of the cord being pulled from the pocket. A pair of pliers is used to grip the cord near the ferrule.</p> </div> <p>To shorten the cord, hold the cord tight under the ferrule. Then slide the ferrule towards the pocket by a $\frac{1}{4}$" to increase the tension (for a shade that may have a "droopy" cord).</p> <p>After adjusting, place the ferrule fully back into the pocket.</p> <p>NOTE: Loop the cord around the ferrule once and back through the tapered end. Make sure the loops fits into the groove on the side of the ferrule before inserting it into the pocket.</p> <div data-bbox="317 852 777 1092" data-label="Image"> <p>A black and white photograph showing a pair of hands manipulating the cord. The cord is being looped around the ferrule, with one end being fed back through the tapered end of the ferrule.</p> </div> <p>Test the shade operation.</p> <p>After routing the cord into the hole next to the pocket, trim the extra cord under the handle.</p> <p>CAUTION: Do <i>not</i> trim the cord until you are satisfied with the operation of the shade.</p> <div data-bbox="618 1154 928 1398" data-label="Image"> <p>A black and white photograph showing a pair of hands using scissors to trim the excess cord. The cord is held taut, and the scissors are positioned to cut it just under the handle.</p> </div>

Problem	The fabric rubs against the window casement while opening or closing the shade.
Solution	<p>Adjust the Shade</p> <p>Before trimming the shade, be sure that the bottom rail is level. Shim if necessary. Also check that the top cord guide is directly above the center of the shade.</p> <p>NOTE: Incorrect placement of the cord guide is indicated by the shade rubbing on the window casement on one side but not on the other.</p> <p>Trim the Shade</p> <p>Trim the shade if the fabric rubs against the window casement at any point while opening or closing the shade.</p> <p>CAUTION: Trimming the shade permanently alters the shade. Your shade was made to a template for your window. Be sure you have exhausted all other adjustment possibilities before trimming the shade.</p> <p>With the shade closed, note the area(s) where the fabric cells are rubbing. Gently pull the fabric forward in that area out of the window casement.</p> <p>Cut small sections of fabric from the rubbing area. Be careful not to cut away too much fabric. Trim following the curve of the arch.</p> <p>Gently push the fabric back into place.</p> <p>Open and close the shade, checking to see if the fabric still rubs. Check the fit after each cut. If needed, repeat the trimming process until the fabric raises and lowers without rubbing.</p>



Removing the Shade (If Necessary)

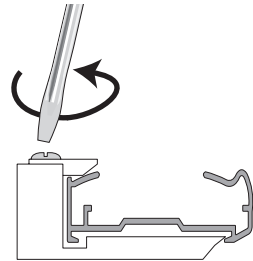
- Lower the shade completely.
- Remove the two screws securing the top cord guide in place.



Standard Installation Brackets

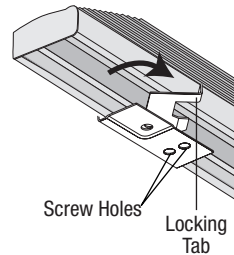
- While holding the rail, loosen the tab screw on each bracket to release the rail.

NOTE: For a wide shade, there may be a center installation bracket.



Optional Swivel Brackets

- While holding the bottom rail, pull the locking tab to rotate the swivel arm to the open position to release the bottom rail.



End Mount Brackets.

- Reverse the installation procedures. See “Mount Installation Brackets — End Mount” on page 5.

Cleaning Procedures

Hunter Douglas Duette® honeycomb shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following cleaning options are available.

Dusting

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

CAUTION: Do not vacuum Elan® fabrics.

- For deeper cleaning, vacuum gently with a brush attachment.

Compressed Air/Hair Dryer (Cool Setting)

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

Spot-Cleaning

CAUTION: Do not spot-clean Batiste Semi-Sheer, Elan, and Opalessence™ fabrics.

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. Do not rub the fabric.
- Allow the shade to dry in the raised position.

Bathtub Cleaning/Water Immersion

CAUTION: Do not immerse Batiste Semi-Sheer, Elan, India Silk, Meritage™, Opalessence, Panache™, Renewal™, and all opaque fabrics.

- Immerse the fabric in a basin or bathtub filled with warm water and a mild detergent. Never immerse the bottom rail into the solution.
- Rinse with clean water.
- Before removing from the rinse water, fully raise the shade and tilt it to allow excess water to drain off.
- Dry the shade upside-down with the cells open.

Ultrasonic Cleaning

CAUTION: Do not ultrasonically clean Batiste Semi-Sheer, Opalessence™, and all opaque fabrics.

- Some honeycomb fabrics can be ultrasonically cleaned by a professional.
- Specify that a mild detergent solution be used.
- Never immerse the headrail into the solution.
- Dry the shade upside-down with the cells open.

Injection/Extraction Cleaning

This type of professional cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion.

- Use only the dry method of injection/extraction for Architella® Elan®, and Panache™ fabrics.



WARNING

**For more safety information call 1-888-501-8364
in the U.S. or 1-866-662-0666 in Canada.**

Young children can **STRANGLE** in cord loops. They can also wrap cords around their necks and **STRANGLE**.

- **Always keep cords out of the reach of children.**
- **Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.**

LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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hunterdouglas.com

