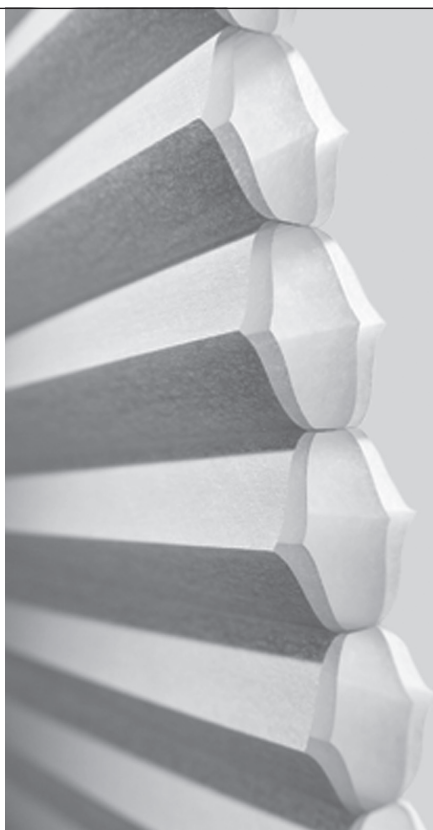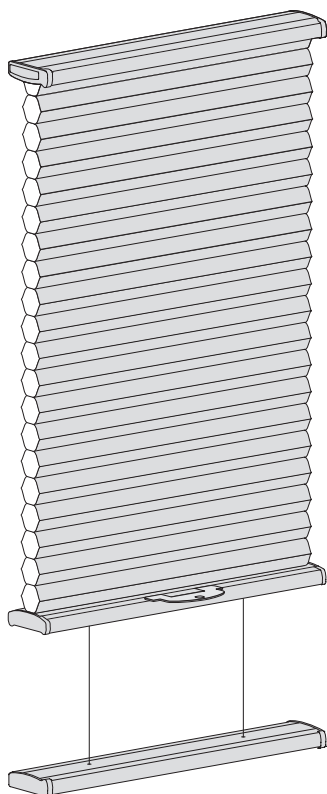# HunterDouglas

Installation • Operation • Care

Duette® and Applause®
Honeycomb Shades
Cordless Sidelight Shades

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Getting Started:

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Operation:

Care:

Questions?

Call the Hunter Douglas Customer Information Center at
1-888-501-8364.

Product View

Installation Brackets

End Cap

Headrail

Top-Down

Bottom Rail

Installation Brackets

Not Shown:
Standard Bottom-Up
Top-Down/Bottom-Up
Non-Operable
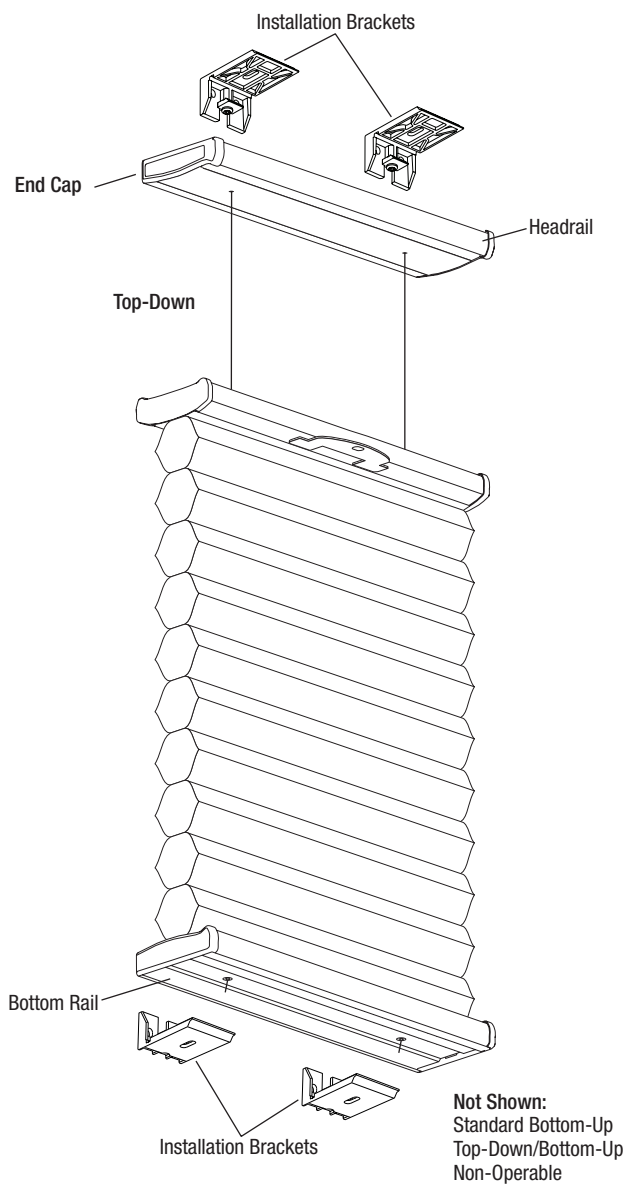
Note: The installation procedures for operable and non-operable sidelights are the same.

GETTING STARTED

Thank you for purchasing Hunter Douglas Duette® or Applause® honeycomb shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation. If your shade has a protective plastic cover on the fabric covered headrail, keep the cover in place until the shade is installed.

Tools and Fasteners Needed

- ■ Flat blade and Phillips screwdriver

- ■ Measuring tape and pencil

- ■ Needle nose pliers

- ■ Level (Laser level is recommended)

- ■ Power drill, $3/32$" drill bit, and $1/4$" hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- ■ **#6 Hex Head Screws (Provided).** Two $1^1/2$" screws are provided per installation bracket.

- ■ **Longer #6 Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment.

- ■ **Speed Nuts and Screws (Provided).** Extension brackets come with speed nuts and screws.

- ■ **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.

#6 x 1$1/2$"
Hex Head Screw
(Provided)

**Longer #6 Hex Head Screw for Use with Spacer Blocks**
(Not Provided)

Speed Nut and Screw
(Provided with Each Extension Bracket)

Installation Overview

■ Your order will include four Installation brackets per shade, either standard installation brackets, optional swivel brackets, or end mount brackets.

➤ Optional swivel brackets can be used with inside mounted shades only.

$3/8"$ Standard Installation Bracket

$3/4"$ Standard Installation Bracket

$3/8"$ Swivel Bracket (Optional)

$3/4"$ Swivel Bracket (Optional)

$3/8"$ End Mount Bracket

$3/4"$ End Mount Bracket
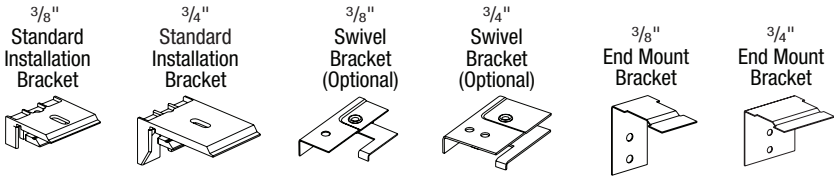
■ Installation brackets are required for both the headrail and the bottom rail, so they are mounted at the top and bottom of the window opening.

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.
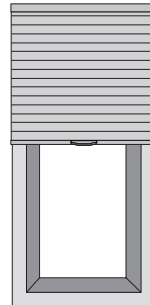
Head Jamb
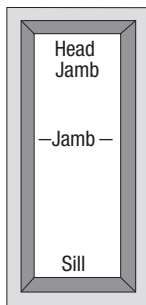
—Jamb—

Sill

Collectively, the sill and jambs are called the "window casement."
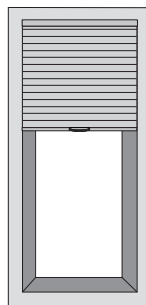
Inside Mount

Shade fits within window opening.

Outside Mount

Shade mounts outside window opening.

■ Refer to the appropriate page below based on your order:
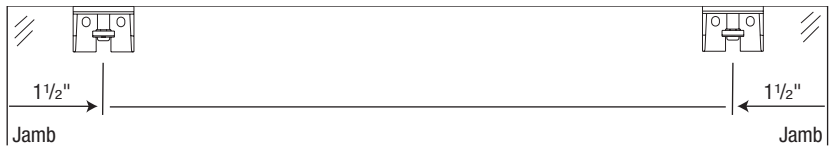
➤ **Inside Mount — Page 4**

➤ **Outside Mount — Page 5**

➤ **End Mount — Page 7**

Mount the Installation Brackets — Inside Mount

■ Mark 1$\frac{1}{2}$" from each jamb for the headrail <u>and</u> the bottom rail.

■ Center the brackets on your marks, then mark the location of the screw holes.

➤ The required mounting depth varies depending on the fabric pleat size and type of installation bracket. Refer to the chart for depth requirements.

➤ For fully recessed mounting, the entire shade is inside the window casement.

IMPORTANT: The front edges of the installation brackets must be level and aligned.

Depth Chart For Bracket Placement		
Bracket Type	Minimum	Fully Recessed
$\frac{3}{8}$" Standard	1"	1$\frac{5}{8}$"
$\frac{3}{4}$" Standard*	1$\frac{1}{4}$"	2$\frac{3}{8}$"
$\frac{3}{8}$" Swivel	$\frac{1}{2}$"	1$\frac{1}{4}$"
$\frac{3}{4}$" Swivel*	$\frac{1}{2}$"	2"

*Double and triple honeycomb fabrics use $\frac{3}{4}$" brackets.

Standard Installation Bracket
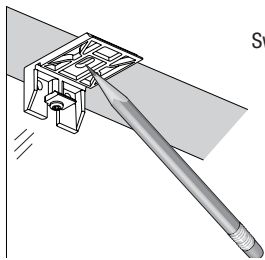
Optional Swivel Bracket
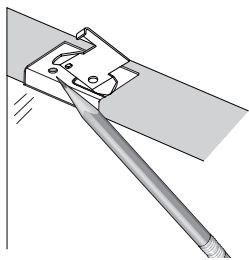
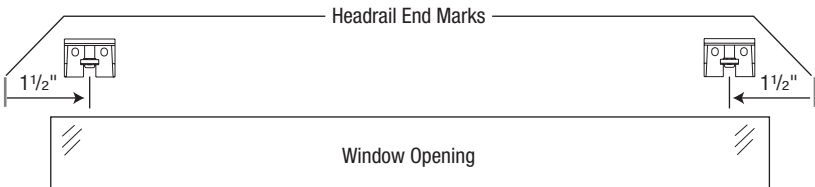■ Drill the screw holes using a $\frac{3}{32}$" drill bit.

IMPORTANT: Use drywall anchors when mounting into drywall.

■ Attach the installation brackets at the top <u>and</u> bottom of the window opening using the screws provided.

➤ Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.

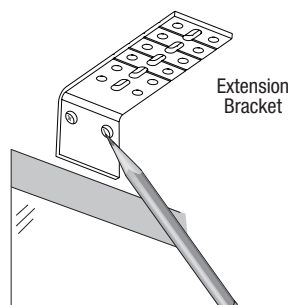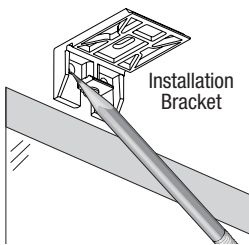## Mount the Installation Brackets — Outside Mount

■ Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail <u>and</u> the bottom rail.

   ➤ Alternatively, measure the width of the headrail and use that width to mark the rail end points at the top and bottom of the window opening.

■ Mark 1½" from each end of the headrail.

Headrail End Marks

1½"   1½"

Window Opening

■ Center the brackets on your marks, then mark each of the screw holes.

   ➤ A minimum flat vertical surface of $5/8$" for a $3/8$" bracket or 1" for a $3/4$" bracket is required to mount the brackets.

   ➤ The top of the top installation brackets or extension brackets should be at the desired shade height.

IMPORTANT: The brackets must be level and aligned to each other.

CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do <u>not</u> mount brackets on curved molding.
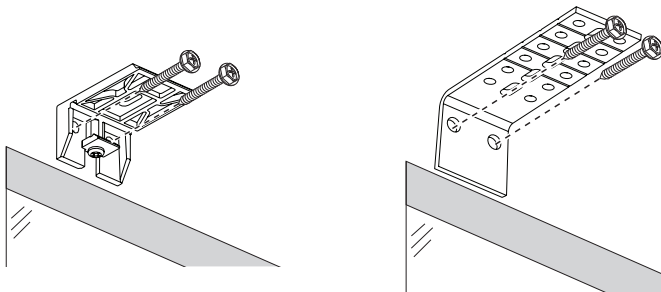
Installation Bracket

Extension Bracket

■ Drill the screw holes using a $^3/_{32}$" drill bit.

> **IMPORTANT:** Use drywall anchors when mounting into drywall.

■ Attach the installation brackets or extension brackets at the top and bottom of the window opening using the screws provided.

> **IMPORTANT:** The front edges of the installation brackets must be level and aligned to each other.

■ If using spacer blocks with installation brackets, attach the spacer block(s) and installation bracket to a flat vertical mounting surface with #6 mounting screws long enough for a secure installation.

> **CAUTION:** The rear spacer block must be flush against a flat mounting surface. Do not mount spacer blocks and installation brackets on curved molding.
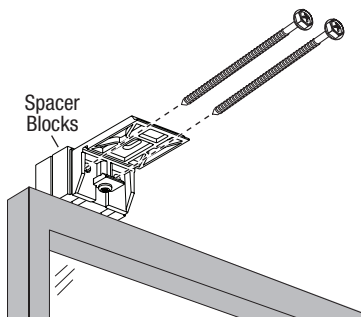
➤ Each spacer block projects the installation bracket $^1/_2$" from the mounting surface. A maximum of $1^1/_2$" of spacer blocks per installation bracket is recommended.

➤ The solid side of the spacer blocks faces the mounting surface.

■ If using extension brackets, attach an installation bracket to the underside of each extension bracket using the provided screws and speed nuts.

> **NOTE:** Repeat the steps for the bottom rail.
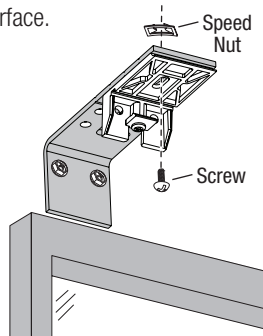

Proceed to "Install the Shade" on page 8.

Mount the Installation Brackets — End Mount

End mount the headrail when conventional mounting techniques will not work — for example, in an arched window opening.

Install End Mount Brackets onto the Headrail

■ Slightly remove the end caps from the headrail. Do not remove them all the way.

■ Insert the short end of the specialty end mount brackets over each of the end caps and under the small fabric channels in the headrail.

Duette® Headrail

Small Fabric Channels

Specialty End Mount Bracket

Short End

Long End

End Cap

Applause® Headrail

Small Fabric Channels
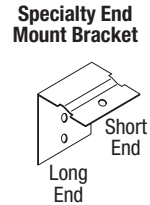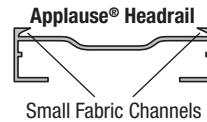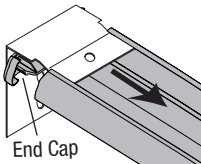
■ Push the end mount brackets snugly into the headrail.

■ If necessary, repeat the steps above for the bottom rail.

➤ Standard installation brackets can be used for the bottom rail. See inside mount procedures on page 4.

Attach the End Mount Brackets

■ Position the fully lowered shade in the window.

■ Gently push the fabric away from the top end mount brackets to allow access to the screw holes.

■ Secure the brackets using the screws provided.

■ Install the bottom rail using its installation brackets.

Install the Shade

Standard Installation Brackets

■ Position the shade so that the handle face you.

■ Slip the headrail into the installation brackets so the front of the bracket slides under the front groove on the top of the headrail.

■ Gently roll the back of the headrail up and push back to snap into place.

■ Tighten the tab screw.

Headrail

Tab Screw
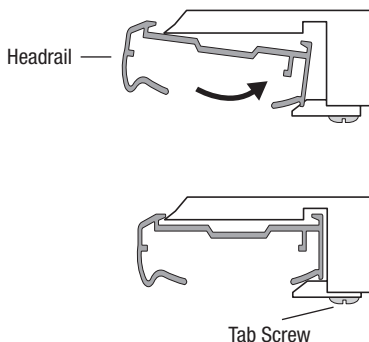
Optional Swivel Brackets

■ Place the swivel brackets in the open position.

■ Place the headrail against the back of the swivel brackets.

■ Rotate the swivel arm to snap the locking tab under the headrail.

■ The shade is locked when the push tab is against the headrail.

Screw Holes

Bracket in Open Position
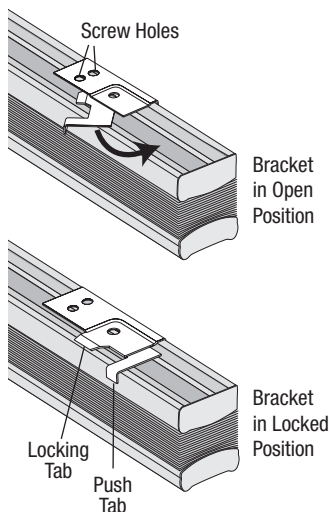
Attach the Bottom Rail

■ Allow the shade to hang freely.

■ The bottom rail should be approximately 1" above the bottom mounted brackets.

■ Pull down on the bottom rail (to engage the spring in the headrail) and install it into the bottom brackets, as described above.

Bracket in Locked Position

Locking Tab

Push Tab

Operate the Shade

Standard Top-Down or Bottom-Up Shades:
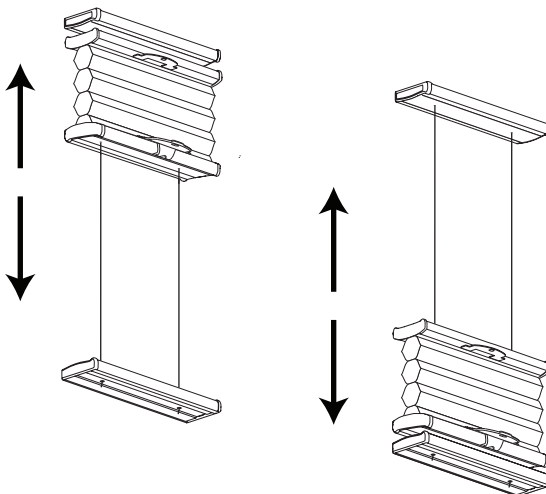### To Raise or Lower the Moving Rail

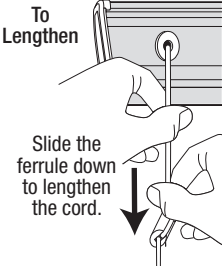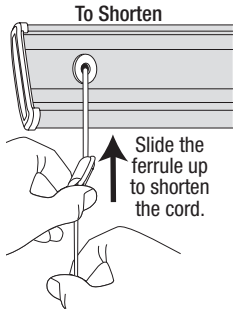■ Slowly and steadily push up or down on the moving rail handle. Allow the fabric to stack evenly.
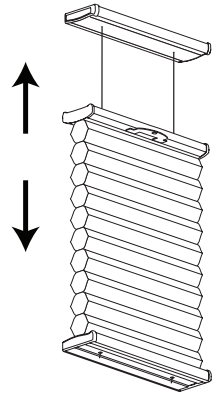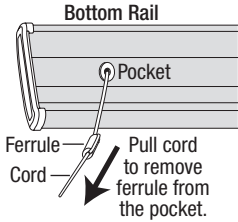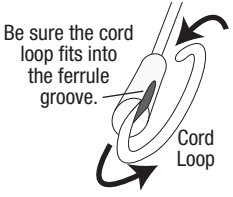
Top-Down Shade
Illustrated

Top-Down/Bottom-Up Shades:
To Raise or Lower the Moving Rails

■ Slowly and steadily push up or down on the moving rail handles. Allow the fabric to stack evenly.

■ To completely raise the shade (fabric stack at the top), first raise the top moving rail fully, then raise the bottom moving rail.

■ To completely lower the shade (fabric stack at the bottom), first lower the bottom moving rail fully, then lower the top moving rail.

Troubleshooting

Problem	The shade will not snap into the mounting brackets.
Solution	Make sure mounting brackets are level. Loosen the tab screws slightly.
Problem	The shade does not raise and lower evenly.
Solution	Check the installation brackets. Make sure the shade fabric is not caught between the bracket tab and the headrail.
Problem	The shade length is either too short or too long. Too short: the shade won't snap into the bottom bracket. Too long: the fabric buckles.
Solution	**Shade Height Adjustment** Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail. ■ Locate the ferrule seated in a pocket in the bottom rail. ■ Remove the ferrule from the pocket by pulling on the excess cord. If the cord has been trimmed, pull with needle nose pliers. ■ To shorten the cord, hold the cord tight under the ferrule. Then slide the ferrule up toward the pocket. ■ To lengthen the cord, hold the cord tight between the pocket and the ferrule. Then slide the ferrule away from the pocket. ■ After adjusting, place the ferrule fully back into the pocket. ■ Once you are certain of the final adjustments, tape the extra cord length to the bottom rail or place into the groove on the bottom rail for future adjustments.

Bottom Rail

Pocket

Ferrule

Cord

Pull cord to remove ferrule from the pocket.

To Shorten

Slide the ferrule up to shorten the cord.

To Lengthen

Slide the ferrule down to lengthen the cord.

Problem	The ferrule has come off the cord. How do I re-thread the ferrule?
Solution	Thread the end of the cord into the tapered end of the ferrule. Loop the cord around the ferrule and back through the tapered end. Make sure the loop fits into the groove on the side of the ferrule.

Be sure the cord loop fits into the ferrule groove.

Cord Loop

Remove The Shade

Standard Brackets

- Fully raise the shade.

- While holding the headrail or bottom rail, loosen the tab screw on each bracket to release the rails.
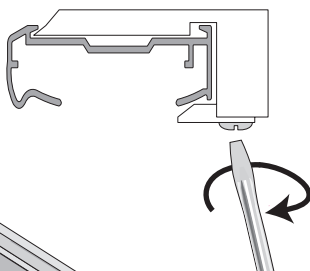
Swivel Brackets

- Fully raise the shade.

- While holding the headrail or bottom rail, pull the push tab to rotate the swivel arm to the open position to release the rails.

Tab
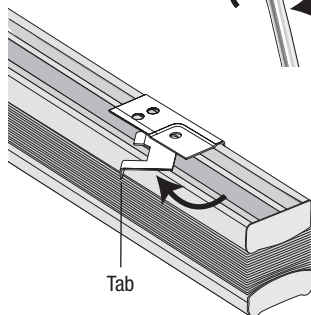
Cleaning Procedures

Hunter Douglas Duette® and Applause® honeycomb shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following cleaning options are available.

Dusting

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

Vacuuming

CAUTION: Do not vacuum Elan® semi-opaque and opaque fabrics.

- For deeper cleaning, vacuum gently with a brush attachment.

Compressed Air/Hair Dryer (Cool Setting)

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

Spot-Cleaning

CAUTION: Do not spot-clean Batiste, Commercial Opaque, Elan, and Opalessence™ fabrics.

- Prepare a solution of warm water and a mild detergent.

- Dampen a clean cloth in the solution and wring it out.

- Dab the spot with the dampened cloth until it is gone. Do not rub the fabric.

- Allow the shade to dry in the completely closed position.

Bathtub Cleaning/Water Immersion

CAUTION: Do not immerse Batiste, Commercial, Elan®, India Silk, Meritage™, Opalessence™, Panache™, Renewal™, Royale Textured™, Venue™, and all opaque fabrics.

■ Immerse the shade in a basin or bathtub filled with warm water and a mild detergent.

IMPORTANT: Never immerse the headrail into the solution.

■ Rinse with clean water.

■ Before removing from the rinse water, fully raise the shade and tilt it to allow excess water to drain off.

■ Dry the shade completely in the closed position.

Ultrasonic Cleaning

CAUTION: Do not ultrasonically clean fabric-covered valances. Do not ultrasonically clean Batiste, Commercial, and all opaque fabrics.

■ Some honeycomb fabrics can be ultrasonically cleaned by a professional.

■ Specify that a mild detergent solution be used.

IMPORTANT: Never immerse the headrail into the solution.

■ Dry the shade completely in the closed position.

Injection/Extraction Cleaning

This type of professional cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion.

■ Use only the dry method of injection/extraction for Architella® Elan $^3/_4$" pleats and Panache $^3/_4$" fabrics.

■ If using injection/extraction for Batiste Bamboo and Batiste Textured™ fabrics, specify that no chemicals are used (water only).

HunterDouglas

hunterdouglas.com

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