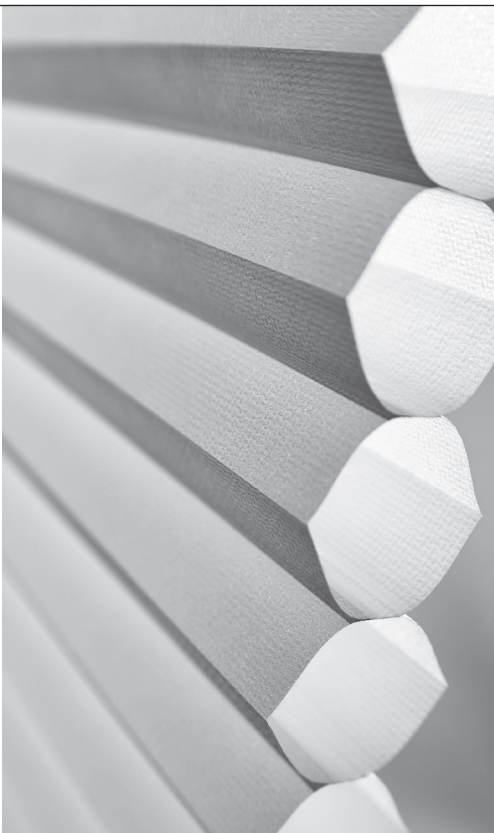
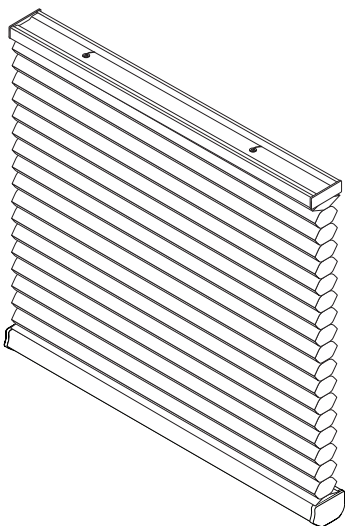


# HunterDouglas



Installation • Operation • Care

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**Applause<sup>®</sup>**  
**Honeycomb Shades**  
SimpleLift<sup>™</sup> Lifting System

# CONTENTS

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## Getting Started:

Product View .....	1
Tools and Fasteners Needed .....	2

## Installation:

Installation Overview .....	3
Mount the Installation Brackets — Inside Mount .....	4
Mount the Installation Brackets — Outside Mount .....	5
Mount the Installation Brackets — End Mount .....	7
Install the Shade .....	8

## Operation:

Operate the Shade .....	9
Troubleshooting .....	10

## Care:

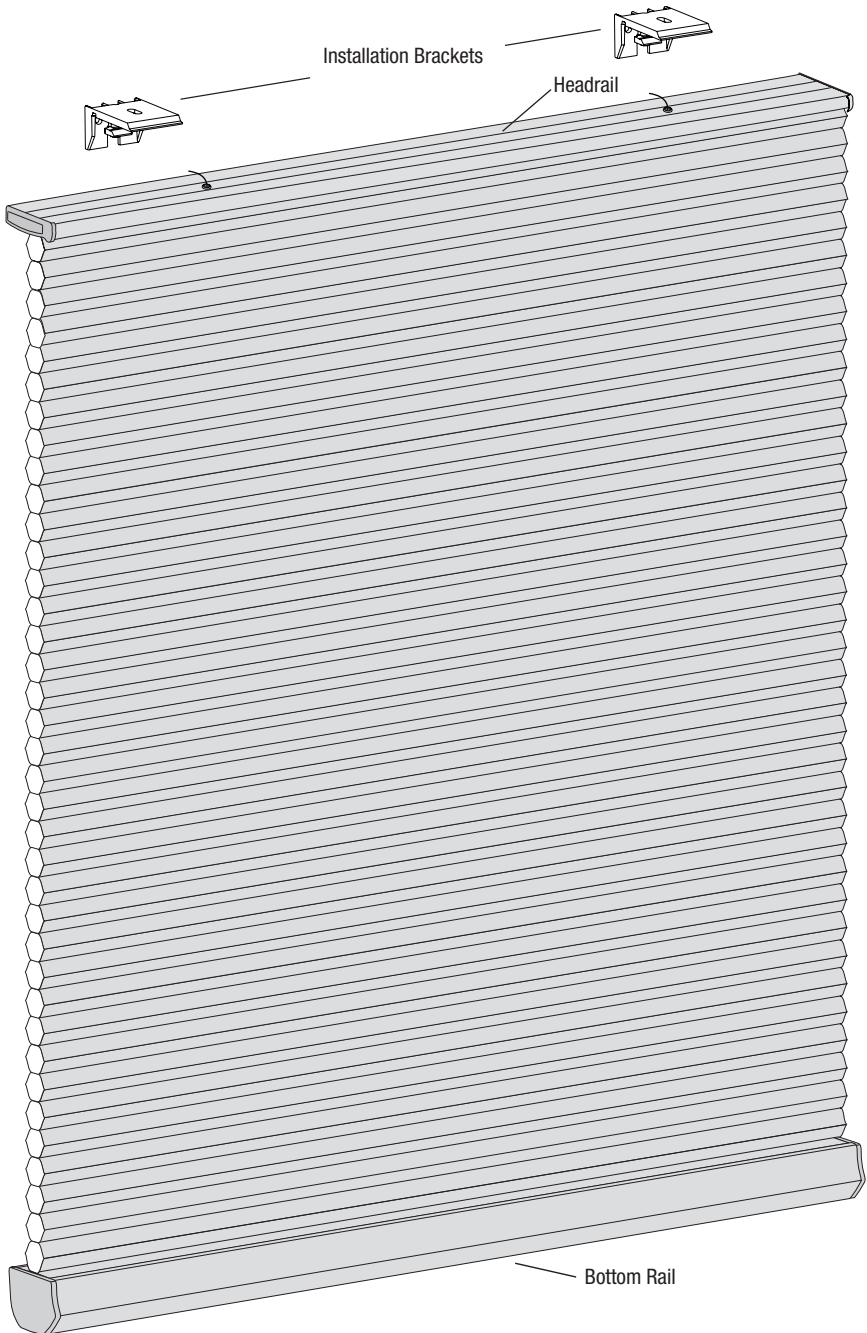
Removing the Shade (If Necessary) .....	12
Cleaning Procedures .....	13

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## Questions?

Call the Hunter Douglas Customer Information Center at  
**1-888-501-8364.**

Product View



## GETTING STARTED

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Thank you for purchasing Hunter Douglas Applause® honeycomb shades. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

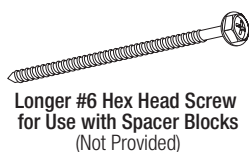
Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

### Tools and Fasteners Needed

- Flat blade and Phillips screwdrivers
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill,  $\frac{3}{32}$ " drill bit, and  $\frac{1}{4}$ " driver

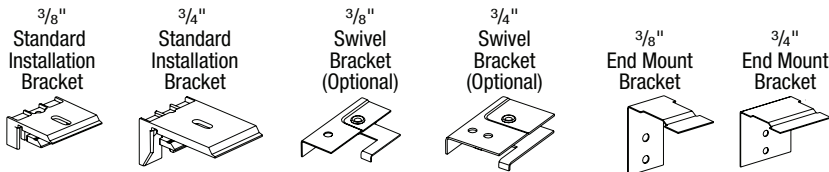
In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two 1½" screws are provided per installation bracket.
- **Longer #6 Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment.
- **Speed Nuts and Screws (Provided).** Extension brackets come with speed nuts and screws.
- **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.



Installation Overview

■ Your order will include installation brackets specific to your pleat size.

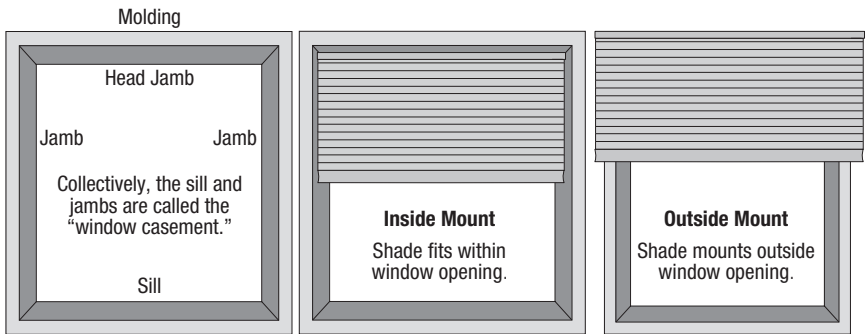


➤ The number of installation brackets required varies with headrail width, as shown in the table.

Shade Width	Brackets Required
12" – 30"	2
30 1/8" – 60"	3
60 1/8" – 84"	4

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows very easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



■ Refer to the appropriate page below based on your order:

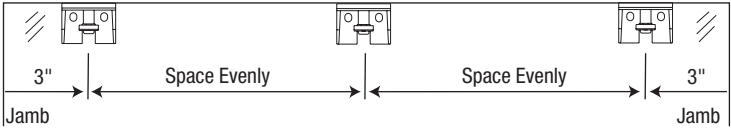
- **Inside Mount — Page 4**
- **Outside Mount — Page 5**
- **End Mount — Page 7**

# INSTALLATION

## Mount the Installation Brackets — Inside Mount

■ Mark 3" from each jamb.

- If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.



■ Center the brackets on your marks, then mark the location of the screw holes.

- Mounting depth will vary depending on the fabric pleat size. Refer to the chart for depth requirements.
- Fully recessed mounting indicates the entire shade is inside the window casement.

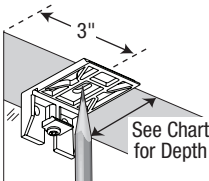
Depth Chart For Bracket Placement		
Bracket Type	Minimum	Fully Recessed
$\frac{3}{8}$ " Standard	1 $\frac{1}{4}$ "	1 $\frac{3}{4}$ "
$\frac{3}{4}$ " Standard*	1 $\frac{1}{4}$ "	2 $\frac{1}{4}$ "
$\frac{3}{8}$ " Swivel	$\frac{3}{4}$ "	1 $\frac{3}{4}$ "
$\frac{3}{4}$ " Swivel*	1 $\frac{1}{2}$ "	2"

\*Double honeycomb fabrics use  $\frac{3}{4}$ " brackets.

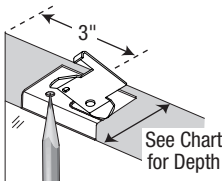
**NOTE:** Minimum depths for  $\frac{3}{8}$ " pleat size include  $\frac{1}{4}$ " clearance behind the bracket to allow for rear clearance.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned.

### Standard Bracket



### Swivel Bracket

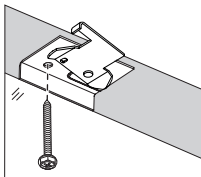
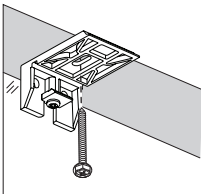


■ Drill the screw holes using a  $\frac{3}{32}$ " drill bit.

**IMPORTANT:** Use drywall anchors when mounting into drywall.

■ Attach the installation brackets using the screws provided.

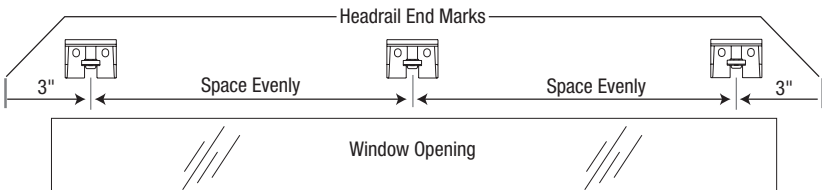
- Check that the mounting surface is level and the brackets are aligned. If mounting to a heavily textured surface, shim the brackets, if needed.



**Proceed to "Install the Shade" on page 8.**

## Mount the Installation Brackets — Outside Mount

- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
- Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark 3" from each end of the headrail.
- If more than two installation brackets came with your order, space them evenly between the two end brackets and mark their location. Mount into wood whenever possible.

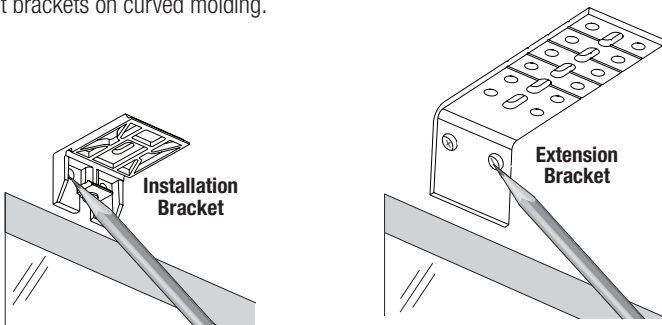


- Center the brackets on your marks, then mark each of the screw holes.
- A minimum flat vertical surface of  $\frac{5}{8}$ " for a  $\frac{3}{8}$ " bracket or 1" for a  $\frac{3}{4}$ " bracket is required to mount the brackets.
- The top of the installation brackets or extension brackets should be at the desired shade height.

**NOTE:** Use a spacer block with each installation bracket to allow rear clearance for the  $\frac{3}{8}$ " pleat size bottom rail.

**IMPORTANT:** The brackets must be level and aligned to each other.

**CAUTION:** The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.



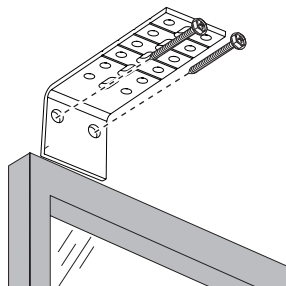
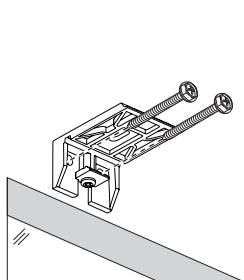
## INSTALLATION

- Drill the screw holes using a  $\frac{3}{32}$ " drill bit.

**IMPORTANT:** Use drywall anchors when mounting into drywall.

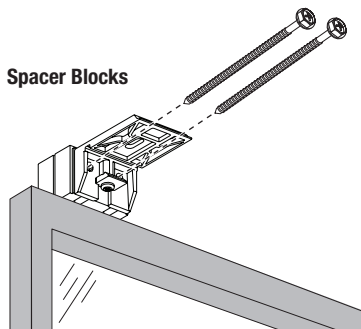
- Attach the installation brackets using the screws provided.

**IMPORTANT:** The front edges of the installation brackets must be level and aligned to each other.



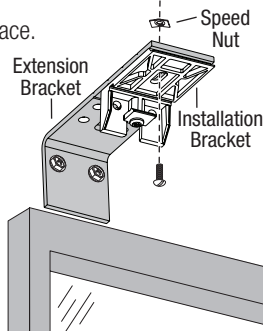
- If using spacer blocks with installation brackets, attach the spacer block(s) and installation bracket to a flat vertical mounting surface with #6 mounting screws long enough for a secure installation.

**CAUTION:** The rear spacer block must be flush against a flat mounting surface. Do not mount spacer blocks and installation brackets on curved molding.



- Each spacer block projects the installation bracket  $\frac{1}{2}$ " from the mounting surface. A maximum of  $1\frac{1}{2}$ " of spacer blocks per installation bracket is recommended.
- The solid side of the spacer blocks faces the mounting surface.

- If using extension brackets, attach an installation bracket to the underside of each extension bracket using the provided screws and speed nuts.



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**Proceed to "Install the Shade" on page 8.**

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## Mount the Installation Brackets — End Mount

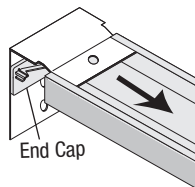
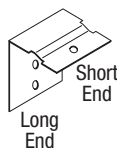
End mount the headrail when conventional mounting techniques will not work — for example, in an arched window opening.

### Install End Mount Brackets onto the Headrail

- Slightly remove the end caps from the headrail. Do not remove them all the way.
- Insert the short end of the specialty end mount brackets over each of the end caps and under the small fabric channels in the headrail.
- Push the end mount brackets and end caps snugly into the headrail.



**Specialty End Mount Bracket**



### Install the End Mount Brackets to the Window Jamb

- Fully lower the shade.
- Position the fully lowered shade in the window.
- Gently push the fabric away from the end mount brackets to allow access to the screw holes.
- Mark the screw hole locations.

**IMPORTANT:** Check that the front edges of the shade are level and aligned.

- Remove the shade with the attached end mount brackets from the window.
- Drill the screw holes using a  $\frac{3}{32}$ " drill bit.
- Attach the end mount brackets using the screws provided.

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**Proceed to “Operate the Shade” on page 9.**

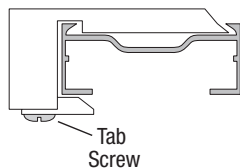
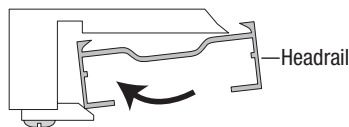
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## INSTALLATION

### Install the Shade

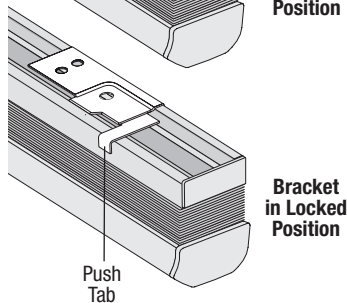
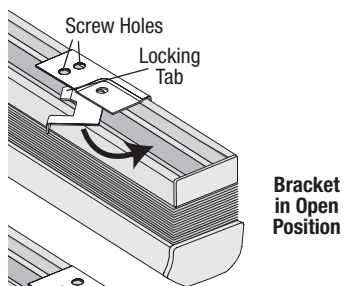
#### Standard Brackets

- Position the shade so the front fabric faces you.
- Slip the headrail into the installation brackets so the front of the bracket slides under the front groove on the top of the headrail.
- Gently roll the back of the headrail up and push back to snap into place.
- Tighten the tab screw snugly. Do not overtighten.



#### Swivel Brackets

- Place the swivel brackets in the open position.
- Place the headrail against the back of the swivel brackets.
- Rotate the swivel arm to snap the locking tab under the headrail.
- The shade is locked when the push tab is against the headrail.



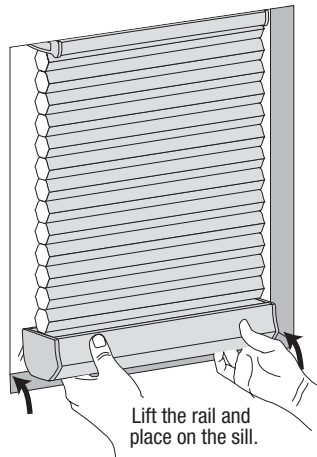
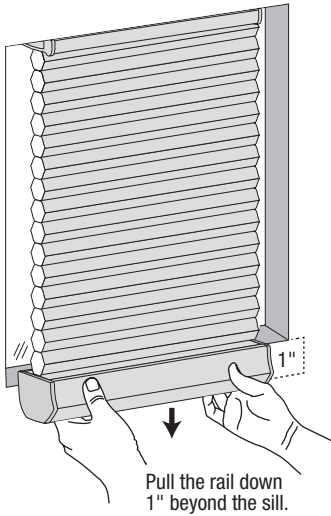
## Operate the Shade

**NOTE:** Operate your shade daily to ensure its best performance.

- To raise or lower the shade, move the bottom rail to the desired height.

**IMPORTANT:** Be careful not to touch the fabric when handling the bottom rail.

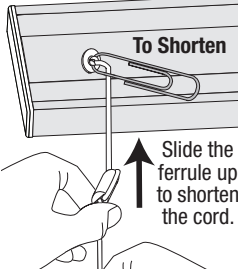
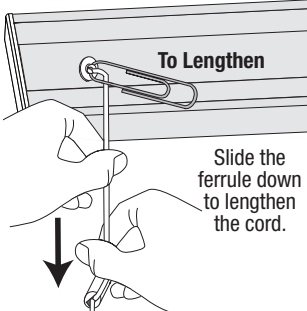
- **For inside mount applications:** When lowering the shade, pull the bottom rail down and slightly toward you, approximately 1" beyond the sill. Then lift and tuck the bottom rail up onto the sill.



### Troubleshooting

<b>Problem</b>	The shade will not fit into the installation brackets.
<b>Solution</b>	<p>Check that the installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</p> <p>Be sure the heads of the screws are flush against the installation bracket. Check that the headrail is completely inserted into the installation brackets. See “Install the Shade” on page 8.</p>
<b>Problem</b>	The shade is hard to raise or lower, or will not raise or lower.
<b>Solution</b>	<p>Make sure that the shade fabric is not caught between the installation bracket and the headrail.</p> <p>Check that the headrail and installation brackets are level and aligned in the window. Shim the installation brackets to level the headrail, if necessary.</p>
<b>Problem</b>	The shade raises or lowers unevenly, or the bottom rail is uneven when raised.
<b>Solution</b>	<p>Check that the headrail and installation brackets are level and aligned. Shim the installation brackets to level the headrail, if necessary.</p> <p>Check to see if there is an obstruction in the shade’s path. If a shade hits an obstruction as it is lowered it may become misaligned. This may cause the shade to be angled or tilted when fully raised. Try lowering the shade completely, then raising it to allow it to self-correct.</p>
<b>Problem</b>	The shade resists when raising or the fabric billows when raised.
<b>Solution</b>	Make sure to slowly raise the shade completely. Operate the shade several times to allow fabric to go back to its original pleated state.
<b>Problem</b>	When lowering the shade, it springs back above the desired length.
<b>Solution</b>	Be sure to lower and raise the shade several times to allow the fabric to relax.

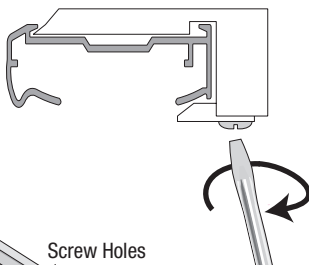
<b>Problem</b>	The ferrule has come off the cord. How do I rethread the ferrule?	
<b>Solution</b>	Thread the end of the cord into the tapered end of the ferrule. Loop the cord around the ferrule and back through the tapered end. Make sure the loop fits into the groove on the side of the ferrule.	<p>Be sure the cord loop fits into the ferrule groove.</p> <p>Cord Loop</p>
<b>Problem</b>	The bottom rail is not level, or the shade height is incorrect.	
<b>Solution</b>	<p><b>Shade Height Adjustment</b></p> <p>Shade height and adjustments to level the bottom rail can be made by adjusting the cords on the topside of the top rail.</p> <ul style="list-style-type: none"> <li>■ Measure the amount of adjustment needed.</li> <li>■ Remove the shade from the mounting brackets.</li> <li>■ Place the shade on a flat surface. On the side where you are making the adjustments, locate the ferrule seated in a pocket in the top rail.</li> </ul> <p><b>NOTE:</b> Typically only one side of the shade needs to be adjusted.</p> <ul style="list-style-type: none"> <li>■ Remove the ferrule from the pocket by pulling on the excess cord. <ul style="list-style-type: none"> <li>➤ If the cord has been trimmed pull with needlenose pliers.</li> </ul> </li> <li>■ To prevent the cord from being pulled through the shade when you make the adjustment, temporarily secure it with a paper clip. Refer to the illustrations. <ul style="list-style-type: none"> <li>➤ Slide the cord loop through the bottom of the paper clip.</li> <li>➤ Pull the cord loop over the top of the entire paper clip</li> <li>➤ Pull the cord tightly to form a slip knot.</li> </ul> </li> </ul> <p><i>(Continued on following page)</i></p>	<p><b>Top Rail</b></p> <p>Pocket</p> <p>Ferrule</p> <p>Cord</p> <p>Pull the cord to remove the ferrule.</p> <p>Pull the cord loop up and over paper clip.</p> <p>Pull Tight</p> <p>Slip Knot</p>

<p><b>Solution</b></p>	<ul style="list-style-type: none"> <li>■ To shorten the cord, hold the cord tight under the ferrule and slide the ferrule up toward the pocket the amount you measured.</li> </ul>  <p><b>To Shorten</b></p> <p>Slide the ferrule up to shorten the cord.</p> <ul style="list-style-type: none"> <li>■ To lengthen the cord, hold the cord tight between the pocket and the ferrule and slide the ferrule away from the pocket the amount you measured.</li> </ul>  <p><b>To Lengthen</b></p> <p>Slide the ferrule down to lengthen the cord.</p> <ul style="list-style-type: none"> <li>■ After making the adjustment, undo the knot and remove the paperclip. Slowly let the cord retract up into the shade and press the ferrule in place.</li> <li>■ To view the “Shade Height Adjustment” video, go to: <a href="http://www.youtube.com/user/Hunterdouglas">http://www.youtube.com/user/Hunterdouglas</a></li> </ul>
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## Removing the Shade (If Necessary)

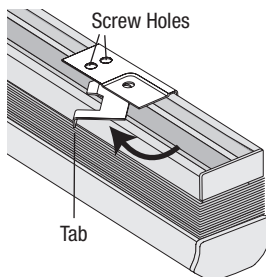
### Standard Brackets

- Fully raise the shade.
- While holding the headrail, loosen the tab screw on each bracket to release the headrail.



### Swivel Brackets

- Fully raise the shade.
- While holding the headrail, pull the push tab to rotate the swivel arm to the open position to release the headrail.



### End Mount Brackets

- Reverse the installation procedures. See “Mount the Installation Brackets — End Mount” on page 7.

## **Cleaning Procedures**

Hunter Douglas Applause® honeycomb shades are made of anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following cleaning options are available.

### **Dusting**

- Regular light dusting with a feather duster is all the cleaning that is needed in most circumstances.

### **Vacuuming**

- For deeper cleaning, vacuum gently with a brush attachment.

### **Compressed Air/Hair Dryer (Cool Setting)**

- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off shades.

### **Spot-Cleaning**

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. Do not rub the fabric.
- Allow the shade to dry in the completely lowered position.

### **Bathtub Cleaning/Water Immersion**

**CAUTION:** Do not immerse Venue™ and opaque fabrics.

- Immerse the shade in a basin or bathtub filled with warm water and a mild detergent.

**IMPORTANT:** Never immerse the bottom rail into the solution.

- Rinse with clean water.
- Before removing from the rinse water, fully raise the shade and tilt it to allow excess water to drain off.
- Dry the shade completely in the lowered position.

### **Ultrasonic Cleaning**

**CAUTION:** Do not ultrasonically clean opaque fabrics.

- Some honeycomb fabrics can be ultrasonically cleaned by a professional.
- Specify that a mild detergent solution be used.

**IMPORTANT:** Never immerse the bottom rail into the solution.

- Dry the shade completely in the lowered position.

### **Injection/Extraction Cleaning**

This type of professional cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion.

## LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit [hunterdouglas.com](http://hunterdouglas.com). In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

### COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

### NOT COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

### TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit [hunterdouglas.com](http://hunterdouglas.com) for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

# HunterDouglas



[hunterdouglas.com](http://hunterdouglas.com)

